

## Re: can not get phone calls

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-09/msg06710.html>

---

- *From:* "BudV" <[BudVitoff@xxxxxxxxxxxxxx](mailto:BudVitoff@xxxxxxxxxxxxxx)>
  - *Date:* Mon, 12 Sep 2005 23:20:13 -0500
- 

To summarize, you have a single phone line with the Call Waiting service, you have dialup connection to the net, and you would like to be notified when a call comes in, with the option of ignoring the call or taking the call and putting the Internet "on hold". (I know you've already told us that you wouldn't mind just taking the call, even if it meant losing your internet connection, but I doubt that ordinary Call Waiting from your phone company would do that sort of thing, and packages to handle this problem in general probably wouldn't give that as an option, since it likely to be an undesirable solution to most users.)

Tying in with Call Waiting using a modem that has Internet-On-Hold is not new. A couple of years ago, I tried setting it up on my daughter's Dell I2500 when I replaced her dead modem with a Zoom (brand) modem, and we came close. It's possible that Zoom has improved their software/hardware since then.

My Dell I1100 has Net Waiting, as does my ex's I6000, and hers seems to work very nicely. (I have DSL, so I don't need mine.) It may be just a Dell thing, I don't know.

Thanks to a feature (Busy Call Forwarding) that your phone company probably offers for about \$0.30 per month, a service will answer your call while you're on the net, take a voice message, and then give you a popup to inform you about the call, and offer to play the message immediately or later. If you have Call Waiting, you should disable it to use this service. I used Pagoo for about \$5.00/month for a couple of years without trouble. My roommate used Call Wave which served the same purpose, but she thinks it was their "bad" that ended up with some horrendous charges to her credit card, so you might want to be careful with them. AOL has Call Alert. Do a google on Internet Call Waiting and you'll have your hands full.

I like my personal solution (before I had DSL) best of all, especially since I get so few calls. I don't have any frills on my land line other than Busy Call Forwarding which sends callers to my cell phone. Even now, I utilize it in two different ways. 1) If I'm on the phone, it gives me Call Waiting (on a second line), and 2) If I'm expecting an important call at home that I don't want handled by my answering machine, I take the phone off the hook if I have to leave the house.

Re: can not get phone calls

Good luck,

BudV

"jo" <jo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:5B4597E2-2F06-4925-8C56-1A1A45159464@xxxxxxxxxxxxxxxxxxxx  
> Richard, thanks for reply. I have dial up window xp and also call waiting.  
> I  
> used to get phone calls notification on the screen until Jan.05 then I got  
> a  
> new computer and now I do not hear the phone ringing while logged on  
> internet.  
> I have disabled \*70 but it acts as if it is still there. I do not mind  
> getting disconnected when someone calls my home phone. I do receive calls  
> when not in the computer.  
> I have called my ISP and my phone co. but they can not help. Does everyone  
> gets calls while on the internet if they have call waiting? let me know.  
> Thanks  
>  
> "Richard in AZ" wrote:  
>  
>> Jo. It is not clear what you are asking for help on.  
>>  
>> I assume you have a dial-up internet connection. Is that correct?  
>> I assume you used cancelled the feature that disabled Call-Waiting in  
>> your  
>> model setting? Is that correct?  
>> Then when you are on the Internet, using your only phone line, and call  
>> comes in, your phone does not ring, correct?  
>> Can you receive calls when you are not on the Internet?  
>> Can you receive call-waiting signals when your are not on the Internet?  
>> You do have Windows XP, correct?  
>>  
>> This is the type of information we need to be able to help you.  
>>  
>> Others will set in to help, once more information is provided. But last  
>> I  
>> knew, if you were on the internet, call-waiting signals just knocked you  
>> off  
>> the Internet, they did not give you the option to pick up the new call.  
>>  
>> There are several services that will provide you a on-screen notice that  
>> an  
>> incoming call is waiting and give you the option to pick-up, ignore, or  
>> give

Re: can not get phone calls

Re: can not get phone calls

>> the caller a message that you are busy and to call back latter. Some of  
>> these services are relatively low cost. Do a Google search on Call  
>> Waiting and you will get lots of choices.  
>>  
>> "jo" <jo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
>> [news:D0D1FD15-5964-41CF-B292-AA0749F0618E@xxxxxxxxxxxxxxxxxxxx](mailto:news:D0D1FD15-5964-41CF-B292-AA0749F0618E@xxxxxxxxxxxxxxxxxxxx)  
>> >I have disabled \*70 but do not get phone calls on my home phone, even  
>> >though  
>> > I have call waiting.Please help? Jo  
>>  
>>  
>>

---

• **References:**

- ◆ **[can not get phone calls](#)**  
    ◇ From: jo
- ◆ **[Re: can not get phone calls](#)**  
    ◇ From: Richard in AZ
- ◆ **[Re: can not get phone calls](#)**  
    ◇ From: jo

- Prev by Date: **[Re: Windows Task Manager](#)**
- Next by Date: **[RE: Windows Explorer keeps shutting down](#)**
- Previous by thread: **[Re: can not get phone calls](#)**
- Next by thread: **[Re: can not get phone calls](#)**
- Index(es):
  - ◆ **[Date](#)**
  - ◆ **[Thread](#)**