

Re: Factory Reset

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-08/msg17241.html>

- *From:* Malke <invalid@xxxxxxxxxxxxx>
 - *Date:* Tue, 30 Aug 2005 05:15:55 -0700
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Perplexed wrote:

- > Friend has decided to reset his computer back to Factory Settings,
- > although the process initially started well and after being informed
- > that reset was
- > 100% complete a message informs him that there is an: Error #958.
- > Could not
- > open script command file . On pressing enter or Cancel , screen
- > goes to
- > Set-up mode and informs:
- > Boot from ATAPI cd-rom: Failure.
- > Disk boot failure, insert system disk and press enter.
- >
- > My previous experience of Factory Reset disks has been
- > non-problematic, what has gone wrong here?
- > I have cleared his CMOS settings and tried factory reset disk again
- > but alas no joy and run into the same error outputs, there is also an
- > unnerving short beep when comp is booting up which I can't identify.
- > BIOS is set to boot from cd-rom and is also set at Optimised
- > Settings .

I'm not sure why you thought clearing CMOS would be useful, but it sounds like your friend's computer is having hardware failures. S/he should contact the computer mfr.'s tech support.

Malke

Elephant Boy Computers
www.elephantboycomputers.com
"Don't Panic!"
MS-MVP Windows - Shell/User
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- *References:*
 - ◆ [Factory Reset](#)
 - ◇ *From:* Perplexed

Re: Factory Reset

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