

Re: Application Hang

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-08/msg16322.html>

- *From:* Malke <notreally@xxxxxxxxxxxxx>
 - *Date:* Sun, 28 Aug 2005 11:32:12 -0700
-

Gibgo wrote:

Please see my comments inline:

- > I have seen on this website that the user setting could be a problem,
- > please advise if this procedure would help.thanks
- >
- > <http://support.microsoft.com/default.aspx?scid=kb;EN-US;q288367>

I have no idea. Is this computer the server? Otherwise, what would running Office programs unattended have anything to do with this?

- >
- > "Gibgo" wrote:
- >
- >> I can post you the event files but won't fit on the post (a few of
- >> the errors I have mentioned in my intial question). Its happening
- >> with Word/Excel applications mostly. But in general the whole pc runs
- >> slow, from boot up to shut down. Dr Watson has an error logged for
- >> winword.exe.
- >>
- >> Please send me your e-mail to send you the log files, need this to be
- >> sorted for the client ASAP.

I don't think the event logs will be particularly useful. I don't provide free email support, sorry. If you need more extensive support than you can get from a newsgroup, call Microsoft tech support. Yes, you will have to pay for it but if it solves your problem it will be worth it.

- >>
- >> I have only worked with the computer for the last 2 weeks & ever
- >> since has had a problem. Previously another technician has worked on
- >> this computer.What is strange that they put in so little RAM for a
- >> Windows XP Pro system on a network with Celeron CPU (small cpu since
- >> it works as a so called printer server as well).
- >>
- >> I have thus far changed & upgraded the RAM from 128mb to 256mb.
- >>

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>> I have Microsoft Anti Spyware loaded. No threats detected.
>>
>> I have Norton Anti Virus 2005 loaded as well, no threats detected.
>>
>> The system is running a printer which is shared by the whole network,
>> 4 clients & main Windows Server 2003 SBS.

That printer could be the problem right there. First of all, having a lot of other computers printing to a local printer is a bad idea. There is no way the host computer is going to do well with that. Have your client put in a networked printer or a print server.

>>
>> I intend to run a system file checker to check the intergrity of
>> Windows as well in a few minutes

I'd run some hardware diagnostics, starting with RAM and hard drive tests.

Malke

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MS-MVP Windows User/Shell
Elephant Boy Computers
www.elephantboycomputers.com
"Don't Panic"

• **Follow-Ups:**

- ◆ **Re: Application Hang**
◇ From: Gibgo

• **References:**

- ◆ **Application Hang**
◇ From: Gibgo
- ◆ **Re: Application Hang**
◇ From: thedon57
- ◆ **Re: Application Hang**
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