

Re: occasional screen blanking

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-08/msg16214.html>

- *From:* "Shenan Stanley" <newshelper@xxxxxxxxx>
 - *Date:* Sun, 28 Aug 2005 12:10:17 -0500
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Jeff wrote:

- > Running XP Home SP-2 on a Dell Inspiron 8100 laptop with a NVIDIA
- > screen.
- > Occasionally, the screen will blank out for a split second and
- > return. Usually happens when doing something (close a message,
- > delete, whatever) I ordered it to do with the synaptics touchpad. It is
- > very brief and only happens once in a while. The video
- > driver is up-to-date. There is nothing related in the Event Viewer.
- >
- > What could be causing this? Is there a way to find out?

Shenan Stanley wrote:

- > If the laptop is under warranty – call and explain to them what is
- > happening – otherwise – you may be seeing the preliminary to a video
- > card or screen burn-out. Did you get CompleteCare? Hopefully you
- > did – get them to replace the board and screen. If you got Gold
- > Tech Support – the call should even be quick.

Jeff wrote:

- > Thought so. It's an old laptop my college daughter left when I
- > bought her a new one. No warranty anymore. Will trash it when it
- > finally goes.
- > Could it be just a loose video card that I could tighten back into its
- > socket?

Well, not really. The video card is integrated (as is most everything else) into the motherboard.

There is a way to test and see if it might be the screen or the video card, however.. Hook it into an external monitor.. It should have a VGA Out port as well as the fn+F8 key combination to choose what mode it is in.. Then repeat the process to get the monitor to "blink", but while displaying on the external display.

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Shenan Stanley
MS-MVP

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How To Ask Questions The Smart Way

<http://www.catb.org/~esr/faqs/smart-questions.html>

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- *Follow-Ups:*
 - ◆ ***Re: occasional screen blanking: good news***
 - ◇ *From: Jeff*

 - *References:*
 - ◆ ***occasional screen blanking***
 - ◇ *From: Jeff*
 - ◆ ***Re: occasional screen blanking***
 - ◇ *From: Shenan Stanley*
 - ◆ ***Re: occasional screen blanking***
 - ◇ *From: Jeff*

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