

# Re: Application Hang

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-08/msg16029.html>

---

- *From:* "Gibgo" <[Gibgo@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Gibgo@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 28 Aug 2005 00:51:04 -0700
- 

Why do I have to create an exchange server, the system does not have exchange server installed.

Secondly how do i find the database dir.edb. where is it located?

"thedon57" wrote:

>  
> Gibgo wrote:  
>> \*Good day  
>>  
>> I have a Windows XP Pro on a network (the printer connected to is is  
>> share  
>> by the network). I have been to even viewer & see errors mostly on  
>> winword.exe application hang (event id: 1002). It is happening with  
>> other  
>> applications such excel, ntvdm.exe, fault bucket 02096553,  
>> rundll32.exe,  
>> ieplorer.exe, etc.  
>>  
>> Please advise \*  
>  
> Hi the error 1002:  
>  
> Cause  
> This problem occurs when one of the following conditions is true:  
>  
> (a) The Dir.edb database file is missing.  
>  
> (b) The registry entries that define the paths to the directory  
> database and to other required files point to the incorrect locations.  
>  
> RESOLUTION.  
>  
> To resolve this problem verify that the Dir.edb database file file  
> exists and verify the location of the file. Then, change the registry  
> entries to point to the correct locations. To do this follow these

## Re: Application Hang

- > steps.
- >
- > Verify the Dir.edb database file
- > 1 Search the hard drives on the computer for the Dir.edb database
- > file.
- >
- > 2 If the Dir.edb database file does not exist, restore the database
- > from a backup.
- >
- > For more information, click the following article numbers to view the
- > articles in the Microsoft Knowledge Base:
- >
- > 184186 (<http://support.microsoft.com/kb/184186/>) Exchange from a
- > corrupted directory.
- >
- > 177635 (<http://support.microsoft.com/kb/177635/>) How to set up a
- > disaster recovery server for Dir.edb
- >
- > 183266 (<http://support.microsoft.com/kb/183266/>) How to restore an off
- > line backup of the directory service and information store
- >
- > Verify the registry entries
- >
- > Warning Serious problems might occur if you modify the registry
- > incorrectly by using Registry Editor or by using another method. These
- > problems might require that you reinstall your operating system.
- > Microsoft cannot guarantee that these problems can be solved. Modify
- > the registry at your own risk.
- >
- > 1 Start Registry Editor.
- > 2 Locate the following registry key:
- > HKEY\_LOCAL\_MACHINE\System\Current\ControlSet\Services\MSExchangeDS\Parameters
- > 3 Verify that the following registry entries point to the correct
- > locations. If a registry entry points to the wrong location, type the
- > correct path for that entry:
- > (a) Verify that the "DSA Database File" registry entry points to the
- > Dir.edb database file.
- > (b) Verify that the "Database log file path" registry entry points to
- > the Edb.log files for the directory service.
- > (c) Verify that the "DSA Working Directory" registry entry points to
- > the Edb.chk file for the directory service.
- > NOTE For example type Drive:\exchsrvr\dsadata.
- > 4 After you verify all the registry entries, start the directory
- > service.
- >
- > Hope this helps you.
- >
- >
- >
- > ---
- > thedon57

Re: Application Hang

