

# Re: Major crash & reboot: drag & drop files to CD burner

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-08/msg11817.html>

---

- *From:* "Wesley Vogel" <[123WVogel955@xxxxxxxxxxxxx](mailto:123WVogel955@xxxxxxxxxxxxx)>
  - *Date:* Sat, 20 Aug 2005 15:45:41 -0600
- 

> I selected pictures, hit properites . . .had quite a bit of hang time.

[[When you right-click on a folder and choose Properties, nothing may happen.]]

Right-click is slow or weird behavior caused by context menu handlers  
<http://windowsxp.mvps.org/slowrightclick.htm>

Right-click is extremely slow only when Network is enabled  
<http://windowsxp.mvps.org/rcdelay.htm>

> Low on memory, so I rebooted. Came back and deleted a bunch of pics that  
> had been archived.

How full your hard drive is has nothing to do with memory.

Look in the Event Viewer and see what errors around the time that your  
machine rebooted.

Event ID & the Event Source are very important.

To open the Event Viewer...  
Start | Run | Type: eventvwr | Clcik OK

Look in System and Application, don't worry about Security.

For any Events that seem related to the problem...

Double click the event in Event Viewer | Click: the button below the second  
arrow (looks like two pages) [[Copies the details of the event to the  
Clipboard.]] | Paste into Notepad | Also click on:  
For more information, see Help and Support Center at  
<http://go.microsoft.com/fwlink/events.asp>.

Read all info | Copy and paste to Notepad | Click the [+] Related Knowledge  
Base articles | Follow any links that might be useful

Re: Major crash & reboot: drag & drop files to CD burner

This may be related to the Roxio software or maybe bad ram.

--

Hope this helps. Let us know.

Wes

MS-MVP Windows Shell/User

In [news:37C0274E-B75A-43E1-9E3A-17887210B4DF@xxxxxxxxxxxxxx](mailto:news:37C0274E-B75A-43E1-9E3A-17887210B4DF@xxxxxxxxxxxxxx),  
Jynx o.t.T.Leaves <vernonaemonteith@xxxxxxxxxxxxx(donotspam)> hunted and  
pecked:

- > Recently I retrieved a bunch of my pictures off of our church computer. I
- > burned them to disk with some Roxio program.
- >
- > I brought them to home computer and put them in the appropriate file with
- > other pictures from same event. It was my intention to make one CD with
- > all pictures from same event on it.
- >
- > I selected pictures, hit properites . . .had quite a bit of hang time.
- >
- > I selected all pictures for burning. I told the burner what to do using
- > the Win XP pro directions (wizad?) and walked away. DIdn't work, had a
- > problem.
- >
- > Low on memory, so I rebooted. Came back and deleted a bunch of pics that
- > had been archived.
- >
- > Selected pics again, but during the time it was transferring files to the
- > CD (before the wizard) it put up a black screen with a bunch of
- > information that flashed too quickly to read before it rebooted.
- >
- > After the reboot, the computer sent a message to wherever it sends
- > messages to about a major system crash with a report. (I could make this
- > happen and post report too.) The online crash analysis system referred
- > me to a Roxio site for a file called updatecdr4\_53\_71. "Roxio CD & DVD
- > creator update utility"
- >
- > I ran it and it told me "The Cdr4 layer has not been detected."
- >
- > So I still have the problem. I'll post this and then perhaps attach the
- > report.
- >
- > thanks for reading this.
- > Jynx

.

---

• *Follow-Ups:*

- ◆ *Re: Major crash & reboot: drag & drop files to CD burner*

Re: Major crash & reboot: drag & drop files to CD burner

◇ *From: Jynx o.t.T.Leaves*

• **References:**

◆ **Major crash & reboot: drag & drop files to CD burner**

◇ *From: Jynx o.t.T.Leaves*

• Prev by Date: **Re: Oem cd clarification requested**

• Next by Date: **Re: How to remove MSN Gaming Zone?**

• Previous by thread: **(add. details)RE: Major crash & reboot: drag & drop files to CD bu**

• Next by thread: **Re: Major crash & reboot: drag & drop files to CD burner**

• Index(es):

◆ **Date**

◆ **Thread**