

Re: Partial Product ID

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-08/msg09225.html>

- *From:* "t.cruise" <[t_cruise@\[NoSpam\]hotmail.com](mailto:t_cruise@[NoSpam]hotmail.com)>
 - *Date:* Mon, 15 Aug 2005 18:22:29 -1000
-

Since your system is not functioning, you would not be able to use any of the utilities for retrieving your Product Key from your hard drive:

If the Product Key is on a sticker on the side of a system, that is usually an indication of an OEM version of Windows XP, bundled on a system by the company which built it (e.g. DELL, GATEWAY, COMPAQ, HP, etc.). If that IS the scenario, the support for such matters is the responsibility of the company which built the system, NOT Microsoft. Contact support of the company which built the system, and they should handle the matter.

If the above is NOT the correct scenario, and you actually purchased and installed a RETAIL version of Windows XP on your system, then Microsoft will help with the lost Product Key:

How to replace lost, broken, or missing Microsoft software or hardware

<http://support.microsoft.com/default.aspx?scid=KB;en-us;326246>

--

T.C.

[t_cruise@\[NoSpam\]hotmail.com](mailto:t_cruise@[NoSpam]hotmail.com)

Remove [NoSpam] to reply

But, if it is an OEM version of Windows XP, which was bundled on the system when purchased: "SouthFloridaSteve" <SouthFloridaSteve@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:78965A5B-1DF4-4917-BFC1-A27575BDA4DA@xxxxxxxxxxxxxxxxxxxx

> HI:

> The computer was knocked off a table; not only does the hard drive not work,

> but part of the product ID sticker that was attached to the side of the

> machine was scrapped off.

>

> I have the original disk and booklet (WinXP Home edition 2002), and 1/2 of

> the sticker with 14 of the digits of the product ID – there is even a 'bar

> code' of sorts (more like a rectangle with black squiggly lines) under the

> last 2 sets of digits.

Re: Partial Product ID

- >
- > Do you think Microsoft would be willing to replace it? And, no, I do not
- > have the receipt for the computer as I purchased it on May of 2003 (which is
- > when I activated it).

.

- *Follow-Ups:*

- ◆ *Re: Partial Product ID*
◇ *From: SouthFloridaSteve*

- *References:*

- ◆ *Partial Product ID*
◇ *From: SouthFloridaSteve*

- Prev by Date: *Directions wanted on Win XP Setting up a home network*
- Next by Date: *Re: Disable hibernate*
- Previous by thread: *Partial Product ID*
- Next by thread: *Re: Partial Product ID*
- Index(es):
 - ◆ *Date*
 - ◆ *Thread*