

Re: XP freezes for a long time... then goes normal...

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-06/msg12092.html>

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- *From:* Malke <[invalid@xxxxxxxxxxxxx](mailto:invalid@xxxxxxxxxxxxx)>
  - *Date:* Fri, 24 Jun 2005 08:42:41 -0700
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luis wrote:

> Hi Malke,  
> thanks for the response.  
> I did all that i.e. cleaned the temp files, AV (symantec) is running  
> and updated, have MS antispyware... cleaned all the restore....  
>

If you know that your computer is 100% malware-free and you are still having problems, then continue your software testing by:

1. Doing clean-boot troubleshooting –  
<http://support.microsoft.com/default.aspx?kbid=310353>  
and How to Troubleshoot By Using the Msconfig Utility in Windows XP –  
<http://support.microsoft.com/?id=310560>

2. Look in Event Viewer for clues –  
Start>Run eventvwr.msc [enter]

3. See what is running when you get the lockups by using Task Manager.  
Be sure to check processes as well as applications. See if you can determine if one particular item is causing the lockup.

4. Since presumably the computer didn't always do this, ask yourself what changed between the time things worked and the time they didn't. If the computer always misbehaved, perhaps it doesn't have enough memory to handle a big application, like maybe you are trying to run Photoshop with only 256MB of RAM.

If the above doesn't work, then you might go on to hardware troubleshooting, but I would start by doing the items above. If you still can't figure it out, it would probably be good to have a professional computer repair person look at it since someone on-site will be able to see what's happening far better than someone reading posts in a newsgroup.

Malke

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Elephant Boy Computers

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"Don't Panic!"

MS-MVP Windows – Shell/User

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• **References:**

- ◆ **[XP freezes for a long time... then goes normal...](#)**
  - ◇ From: luis
- ◆ **[Re: XP freezes for a long time... then goes normal...](#)**
  - ◇ From: Malke
- ◆ **[Re: XP freezes for a long time... then goes normal...](#)**
  - ◇ From: luis

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