

Re: Cpu is at 100% Using XP Pro

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-06/msg12029.html>

- *From:* Malke <invalid@xxxxxxxxxxxxx>
 - *Date:* Fri, 24 Jun 2005 06:12:40 -0700
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Jason wrote:

> Hello
>
> I have a P4 runnig XP Pro, my question is, sometimes my computer seems
> a bit slow. So I checked my Task bar and that showed me that my cpu
> usage was to its limit (100%)
>
> I found out by seaching some sites, the problem relates to "svchost"
> but no-one had witten How to get rid of it
>
> Can Someone Please help me solve this problem?

Please do the normal scanning for viral and non-viral malware. See the general instructions below. It is crucial that you do all work in Safe Mode with updated tools.

First delete all Temporary and Temporary Internet Files. For IE's Temporary Files, go to Control Panel>Internet Options>General tab. You'll see where you can delete cookies and files. For Firefox, clear its cache by going to Tools>Options>Privacy>Cache> Clear. For Windows Temporary files, Start>Run cleanmgr [enter]. Then follow these detailed malware removal steps, doing everything with updated tools in Safe Mode. You can find all the links to referenced programs and sites on my website here:

http://www.elephantboycomputers.com/page2.html#Removing_Malware

1) Scan in Safe Mode with current version (not earlier than 2004) antivirus using updated definitions.

Before you remove malware, get LSPFix or WinSockFix for XP – see links below.

2) Remove spyware with Spybot Search & Destroy and Ad-aware. These programs are free, so use them both since they complement each other. There is a new version of CWShredder from Intermute. I would not install the other Intermute programs, however. Alternately, there are

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CoolWebSearch malware removal steps at SilentRunners.

Be sure to update these programs before running, and it is a good idea to do virus/spyware scans in Safe Mode. Make sure you are able to see all hidden files and extensions (View tab in Folder Options).

If the malware remains even after you used Ad-aware and Spybot, you can scan with HijackThis. HijackThis is an excellent tool to discover and disable hijackers, but it requires expert skill. See the links on my website for a HijackThis tutorial and places where you can post your HJT log. Again, this is an expert tool and novices should get help with it.

3) If you are running Windows ME or XP, you should disable/enable System Restore after the system is clean because malware will be in the Restore Points. With ME, you must disable System Restore completely. With XP, you can delete all but the most recent (presumably clean) System Restore point from the More Options section of Disk Cleanup (Run>cleanmgr).

4) Make sure you've visited Windows Update and applied all security patches. Do not install driver updates from Windows Update.

5) Run a firewall.

Malke

Elephant Boy Computers
www.elephantboycomputers.com
"Don't Panic!"
MS-MVP Windows – Shell/User
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• ***Follow-Ups:***

◆ ***Re: Cpu is at 100% Using XP Pro***

◇ *From: Jason*

• ***References:***

◆ ***Cpu is at 100% Using XP Pro***

◇ *From: Jason*

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