

Access to Windows XP Impossible!

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- *From:* Deidre <Deidre@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 22 Jun 2005 20:31:02 -0700
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Good Evening:

Due to a corrupt hal.dll file, and the copying of the incorrect hal.dll file to the C:\Windows\system32 folder, my computer will no longer boot into Windows XP Home or into Safe Mode.

No "Boot" disk came with the system, the OS was pre-installed. At first use of the computer, I created the Restore disks as instructed. I have attempted to boot via the CD-ROM drive, but it does not seem to be being accessed [even after going through the BIOS to set it up]. The computer is reading the system as a dual-boot.

I can get into the Recovery Console, but only to C:\Windows prompt. I cannot change the directory or use DOS. At the Windows prompt I have 3 options: D:\I386, D:\MiniNT, and C:\Windows. I tried running sfc /scannow but receive an error message. I assume this is because the file has not been expanded in DOS. Also in Recovery Console, if I choose the C:\Windows prompt, it asks for an Admin password [which I cannot remember]. If I put in my password reset disk and reboot the computer, will it read the password and allow access?

I have also viewed the directory for Systemroot to find the sfc.dll_ and sfc.ex_ files and the Recover.ex_ file. Can anyone tell me where to find the correct hal.dll file, how to get to the DOS prompt to access the "A" drive, or how to repair/factory-restore my system? I apologize for the long-winded message.

Respectfully

Deidre

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- *Follow-Ups:*
 - ◆ **Re: Access to Windows XP Impossible!**
 - ◇ *From:* Jerry

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- Previous by thread: [**can't send email**](#)
- Next by thread: [**Re: Access to Windows XP Impossible!**](#)
- Index(es):
 - ◆ [**Date**](#)
 - ◆ [**Thread**](#)