

Re: Spontaneous Rebooting XP: Error Codes included

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-06/msg08713.html>

- *From:* Rock <rock@xxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 17 Jun 2005 13:51:53 -0700
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KWW wrote:

Any thoughts as to why an XP Pro SP 2 system would start to reboot itself?
Input appreciated!

My daughter's system started to spontaneously reboot itself every once and a while recently. I opened the box and used compressed air to blow out any dust. It was not bad... not in a hot place.

- 1) We went into Control Panel and turned OFF "Reboot on error".
- 2) I checked the error codes and application error logs:

```
=====  
Error code 1000008e, parameter1 c0000005, parameter2 8054ae34, parameter3  
f74d9844, parameter4 00000000.  
At 9:04:53 PM, 6/12/05  
-----Note 3 successive app errors on 6/12/05 at 9:04:28
```

```
TrueVector engine: File "C:\WINDOWS\Internet Logs\SUKURA.ldb"  
was corrupt  
and has been copied to "C:\WINDOWS\Internet Logs\xDBA.tmp".  
File  
"C:\WINDOWS\Internet Logs\SUKURA.ldb" was corrupt and has been  
deleted.  
(Event ID 5007  
Prev Error same date/time/& ID: TrueVector engine: File  
"C:\WINDOWS\Internet Logs\IAMDB.RDB" was corrupt, restoring  
from backup  
"C:\WINDOWS\Internet Logs\BACKUP.RDB".  
First error at that date/time:  
TrueVector engine: File "C:\WINDOWS\Internet Logs\IAMDB.RDB"  
was corrupt and  
has been copied to "C:\WINDOWS\Internet Logs\xDB9.tmp". File
```

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"C:\WINDOWS\Internet Logs\IAMDB.RDB" was corrupt and has been deleted.

----- Now today at 6:47:49 and 50, 6/14/05
3 similar app errors:

TrueVector engine: File "C:\WINDOWS\Internet Logs\IAMDB.RDB" was corrupt and has been copied to "C:\WINDOWS\Internet Logs\xDBB.tmp". File "C:\WINDOWS\Internet Logs\IAMDB.RDB" was corrupt and has been deleted.
(first)

----- TrueVector engine: File "C:\WINDOWS\Internet Logs\IAMDB.RDB" was corrupt, restoring from backup "C:\WINDOWS\Internet Logs\BACKUP.RDB".
(second)

----- TrueVector engine: File "C:\WINDOWS\Internet Logs\SUKURA.ldb" was corrupt and has been copied to "C:\WINDOWS\Internet Logs\xDBC.tmp". File "C:\WINDOWS\Internet Logs\SUKURA.ldb" was corrupt and has been deleted.
(third)

(The following 6/14/05 system error occurred at 6:48:22 ; Category: (102), Type Error Event ID 1003)

=====
Error code 100000d0, parameter1 a2305008, parameter2 00000002, parameter3 00000000, parameter4 805493e2.

----- Also,
At 6/14/05 at 6:38:22 PM Note, 6:47:32 PM Save Dump:
The computer has rebooted from a bugcheck. The bugcheck was: 0x100000d0 (0xa2305008, 0x00000002, 0x00000000, 0x805493e2). A dump was saved in: C:\WINDOWS\Minidump\Mini061405-01.dmp.

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

=====
6:47:37 PM (6/14/05)
The IMAPI CD-Burning COM Service service entered the stopped state.

This is an event recorded from Service Control Manager.

=====
===== configuration =====
WinXP Pro SP2, all latest patches,
Soyo Dragon + (SYK7V)
AMD XP+ 2800
512 Megs Kensington PC3200

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Not overclocked.
WD 120 Gb drive.
Sony CDR/W+/-
Iomega Zip 100 IDE internal.

On 5/31/05 I purchased/installed the latest update to Zone Alarm Pro Security Center. (her subscription had expired 2 days before.)

Also do some hardware diagnostics. Test the RAM with Memtest86+ and the windows memory diagnostic tool. Let the tests run for a significant period of time, such as overnight.

Memtest86+
<http://www.memtest.org/>

Windows Memory Diagnostic
<http://oca.microsoft.com/en/windiaq.asp>

Test the drive with a utility from the drive manufacturer's web site. This will create a bootable floppy or CD from which the drive diagnostics are run.

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Rock
MS MVP Windows - Shell/User

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