

Re: Windows XP Problems

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-06/msg02743.html>

- *From:* "Michael" <mlee@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 5 Jun 2005 18:55:59 -0400
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Hi Alan,

Thanks for the reply. I was running Norton AntiVirus 2005. But I started having problems with Liveupdate and tried to reinstall it, but can't install it again. Its been a very frustrating weekend. Thanks again for the reply.
Michael

"Alan Smith" <alan@xxxxxxxxxxxxxx> wrote in message
[news:d7vuni\\$2cq\\$1@xxxxxxxxxxxxxxxxxxxxxx](mailto:news:d7vuni$2cq$1@xxxxxxxxxxxxxxxxxxxxxx)

>

> "Michael" <mlee@xxxxxxxxxxxxxxxxxxxxxx> wrote in message
> news:eoYd8zhaFHA.2180@xxxxxxxxxxxxxxxxxxxxxx

>> Hi All,

>> I hope that someone can help me out. I have a HP 3400+ (Athlon Processor)
>> running Windows XP home edition. My problems started the other day with
>> Norton Anti-virus Live update stopped working.

>> I'm also running Sygate Person Firewall and on Windows Startup I get an
>> error:

>> Instrustion at 0X00C4462A referenced memory at 0xfffffff.

>> I can't run Yahoo Messenger, I was getting an error message when loading
>> (sorry can't remember the error), but now it just sets there saying its
>> connection. But never connects.

>> I was able to do a System Restore twice (without fixing the problem), now
>> the System restore problem won't even load. Last night it loaded, but
>> didn't show anything, except the window border.

>> If I load the Services program, it loads but don't show any services
>> running. It only shows Services in the left pane, and a blue box in the
>> left pane only taking up about 1/4 of the screen. If I select the
>> Standard tab, I see the services and can change the properties of the
>> services there.

>> Outlook 2003 seems to work fine so far.

>> Visual Basic 6 will did not run the yesterday, but runs now.

>> I reinstalled Windows Installer yesterday, because I was having a problem
>> installing a ComponentOne Studio.net the other day. After looking at this
>> and trying to reinstall Norton Antivirus (Because of the Live Update
>> problem), the Norton Install failed also. Now, If I start CDSTART.EXE it
>> opens and let me select "Install Norton Antivirus", and then just

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>> disappears. Nothing else happens. If I start NavSetup.exe. Nothing at all
>> happens. So the install will not even run.
>> I ran Trend Micro Online Antivirus on my machine last night and it found
>> no Viruses.
>> I also tried to post a message to the Microsoft Forums (web based) and
>> everything displays just fine, but it will not show the actual posts. It
>> shows 63 posts for one of the forums but it refuses to display the
>> Message headers. (So I'm hoping I will be able to post this message still
>> using Outlook Express). Just a note. The Java based buttons(Sign-in
>> Button) don't work at all also.
>>
>> I also have one other problem (Since I had this computer, only about 3
>> months). I think this may be an unlated problem. Everyone day or so, this
>> computer will freeze up and the the whole screen looks like it shaking.
>> What I mean by that, is that the all the icons on the desktop looks like
>> it shakes. THE only options I have when this happens is to turn off the
>> computer.
>> I'm sorry for such a long message, but I thought it may help telling you
>> all what apps don't work. I was hoping it may ring a bell to someone.
>> Thanks for your time, and I hope your help. Thanks
>> Michael Lee
>>
>>
>>
>
> If the machine is only 3 months old get it checked out by the makers,
> there may be a hardware problem (possibly ineffective cpu fan)– but you
> havent said if you have any anti–spyware software. Perhaps your machine is
> infected with something. Norton is probably fine– the OEM version that
> often comes with machines can only have 3 months of upgrades rather than
> the retail packages 12 months. I find AVG better than Trend, and it's
> free.
>

• *Follow-Ups:*

- ◆ **Re: Windows XP Problems**
 ◇ *From: Alan Smith*
- ◆ **Re: Windows XP Problems**
 ◇ *From: Kelly*

• *References:*

- ◆ **Windows XP Problems**
 ◇ *From: Michael*
- ◆ **Re: Windows XP Problems**
 ◇ *From: Alan Smith*

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