

## RE: Error: 0x80090016

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-06/msg00972.html>

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- *From:* [v-jasont@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-jasont@xxxxxxxxxxxxxxxxxxxxxxxx) (Jason Tan (MSFT))
  - *Date:* Thu, 02 Jun 2005 05:37:29 GMT
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Hi Tim,

Thanks for posting!

I understand that the client Windows XP Home cannot install certificate to enable a VPN connection. If I have misunderstood your concerns, please feel free to let me know.

Based on my research, it could be related to the permission of following folder.

C:\Documents and Settings\All Users\Application Data\Microsoft\Crypto\  
C:\Documents and Settings\All Users\Application  
Data\Microsoft\Crypto\RSA\S-1-5-18  
C:\Documents and Settings\All Users\Application  
Data\Microsoft\Crypto\RSA\MachineKeys

(C: is assumed to be the system partition)

Please confirm that System and Administrators have full control over the above key and all sub keys. If not, I recommend you reset permissions with Xcacls.vbs and try again.

For more detailed information about Xcacls.vbs, please refer to the following article:

How to use Xcacls.vbs to modify NTFS permissions

<http://support.microsoft.com/default.aspx?scid=kb:en-us:825751>

Hope the information helps. If there is anything that is unclear, please feel free to let me know.

Thanks & Regards,

Jason Tan

Microsoft Online Partner Support  
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| From: "Tim Brown" <technet@xxxxxxxxxx>  
| Subject: Error: 0x80090016  
| Date: Wed, 1 Jun 2005 16:36:17 +0100  
| Lines: 17  
| X-Priority: 3  
| X-MSMail-Priority: Normal  
| X-Newsreader: Microsoft Outlook Express 6.00.2900.2180  
| X-RFC2646: Format=Flowed; Original  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180  
| Message-ID: <OhH25\$rZFHA.3852@xxxxxxxxxxxxxxxxxxxxxx>  
| Newsgroups: microsoft.public.windowsxp.general  
| NNTP-Posting-Host: idsnat.ids.ac.uk 139.184.194.221  
| Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP10.phx.gbl  
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windowsxp.general:399825  
| X-Tomcat-NG: microsoft.public.windowsxp.general

| We have a remote user who is trying to install a computer certificate to enable a VPN connection on her PC but she gets the following error message:

| Unable to install the certificate:

| Please verify that your CSP supports any settings you have made and that your input is valid.

| Error: 0x80090016

| She is using WXP Home Edition

| If you require more information please let me know

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- *Follow-Ups:*
    - ◆ **Re: Error: 0x80090016**

◇ *From:* Tim Brown

• **References:**

◆ **Error: 0x80090016**

◇ *From:* Tim Brown

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