

Re: Can't re-enable system restore.

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-05/msg15440.html>

- *From:* "Dave" <Dave@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 27 May 2005 07:58:05 -0700
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Hi Bert,

I appreciate your reply. I know there are not any spyware or viruses on this system as we have just reloaded it recently and, to double-check, I also took the HD out and hooked it up to our tech PC and ran a scan on it, no viruses. I have ran an updated spybot search with beta detections as well as a hijack this search and everything is normal on that end. I did look at the event viewer as you suggested and there isn't anything error or not that I saw relating to the system-restore. I can tell you that the system is running zone-alarm pro here, but does not seem to be a problem there as it is the same if I completely disable it. Anyway, Any other thoughts would be great. I think a registry hack somewhere would help, but I have no clue where to find it in the reg. Anyway, thanks for your thoughts.

Dave

"Bert Kinney" wrote:

- > Hi Dave,
- >
- > If I understand the question correctly, System Restore is turned off,
- > and when you try to enable it, (turn it back on via the System Restore
- > interface) it will not enable.
- >
- > First you should rule out virus/malware infection.
- > Virus and Spyware removal and prevention.
- > http://bertk.mvps.org/html/body_spyware.html
- >
- > You will also want to take a look at Event Viewer for any errors, and
- > report back with the findings.
- > <http://bertk.mvps.org/html/tips.html#EventViewer>
- >
- > --
- > Regards,
- > Bert Kinney MS-MVP Shell/User
- > <http://dts-l.org/>
- >
- > Dave wrote:

Re: Can't re-enable system restore.

>> Here is my issue. I have Windows XP Home and for some
>> odd reason I think one of my programs I have installed
>> locked my system restore from turning off (it's stuck in
>> the off mode). I want to re-enable it but can't get it
>> done. When I click the checkmark off that is by "turn off
>> system restore" and the click 'apply' it give me a
>> message that says it can't be enabled and that I should
>> restart the PC and try again, but no matter what I do the
>> same message appears. I can go into services.msc and try
>> and manually start system restore, but that doesn't work,
>> either. It says the service started but immediately
>> stopped again. Is there any registry fix I can perform
>> on this? Thanks for your time.

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>> Dave

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• **Follow-Ups:**

- ◆ **Re: Can't re-enable system restore.**
◇ From: Bert Kinney

• **References:**

- ◆ **Can't re-enable system restore.**
◇ From: Dave
- ◆ **Re: Can't re-enable system restore.**
◇ From: Bert Kinney

- Prev by Date: **Re: Problems Installing Windows Updates/Other programs**
- Next by Date: **Re: WGA Hacked?! Get a Fair and Balance Perspective!**
- Previous by thread: **Re: Can't re-enable system restore.**
- Next by thread: **Re: Can't re-enable system restore.**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**