

## Re: Hotbar – Please help – Thanks

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-05/msg13916.html>

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- *From:* "Wesley Vogel" <[123WVogel955@xxxxxxxxxxxxx](mailto:123WVogel955@xxxxxxxxxxxxx)>
  - *Date:* Tue, 24 May 2005 19:00:23 -0600
- 

I am probably going to forget and leave some things out here, not on purpose.

CTOR.DLL or ctor.dll makes no difference, XP does not care if it says CtOr.DIL. XP does not care if it is UPPERCASE, lowercase or MiXeDCaSe. It's what Properties shows that counts.

This is up to you, but I would move the ctor.dll files that have no info to another folder somewhere and leave them there for a week or so. If nothing seems to be working incorrectly, delete them. If you have any problems, move them back one at a time.

You used the System Configuration Utility (msconfig.exe) to disable the startup items.

The programs related to those startup items don't know that they had been disabled, they automatically re-enable their startup references. They will keep doing this unless...

- a. You stop the reference from each program.
- or
- b. Delete the start reference from the registry.
- or
- c. Get rid of them if they are malware.

The System Configuration Utility is meant to be used for troubleshooting, not as a startup manager.

The correct method for removing any startup is to use the program that placed it there in the first place. Always check the main program's own options or preferences, or the notification area icon's options (if the program has one) before resorting to any startup manager.

Look to see what programs you have listed under the Startup tab. Open those programs, one at a time, and look in Options, Settings, Preferences, Properties or similar. Look to see if there is an option like: Load at startup, or: Start when Windows starts or similar. Uncheck or de-select these options.

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With some programs there is no option to stop this. The only way is with editing the Registry.

Delete anything that you do not want starting at boot from here...

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

Did you check to see if the \*.exe files were listed in the Task Manager as running?

Open Task Manager...

Ctrl + Shift + Esc | Check both Application and Processes tabs. Under Processes tabs, click the Image Name header to alphabetize the list, it makes finding things easier.

—

Hope this helps. Let us know.

Wes

MS–MVP Windows Shell/User

In [news:57AFF951-F8B0-45F9-AABE-6A67C1DFC718@xxxxxxxxxxxxxx](mailto:57AFF951-F8B0-45F9-AABE-6A67C1DFC718@xxxxxxxxxxxxxx), Samshun <Samshun@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:

> Thanks.

>

> I do have CTOR.DLL (Not ctor.dll) in C:\Program Files\Common

> Files\InstallShield\engine\6\Intel 32

> I did right click the ctor.dll | Click Properties | Click the Version tab

> |

>

> I see InstallShield (R) Ctor DLL

>

> { This is what you should see...

> InstallShield® CTOR Dynamic Link Library }

>

> If you have ctor.dll in this folder

> C:\Program Files\Common

> Files\InstallShield\Professional\RunTime\09\01\Intel32

> right click the ctor.dll | Click Properties | Click the Version tab |

> This is what you should see...

> nstallShield (R) Ctor DLL

>

> I see InstallShield (R) Ctor DLL ( Same As Above One, But )

>

> There is another ctor.dll in C:\Documents and Settings\Program

> Files\DIInst\engine32.cab

>

> When I right click, there isn't any Properties, Only copy, Extract, Open

> containing folder options are there.

>

> There is one more ctor.dll in C:\Program Files\TurboTax\Deluxe

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> 2004\DIInst\engine32.cab  
>  
> Which also only have above mentioned options, Not properties.  
>  
> -----  
-----  
>  
> I did run few spyware remover and also few regcleaner programs and it's  
> bringing errors then I fix the errors with it and ran the scan again all  
> of them are again there?  
>  
> Also some programs which are before in the startup tab in the system  
> configuration utility with selected (Check Marked). I did deselect them  
> and went back and found all of them are still check marked. The programs  
> are not started But wonder why I couldn't keep them unchecked?  
>  
> I did find all of these in the registry,  
> HKEY\_LOCAL\_MACHINE\software\microsoft\windows\currentversion\run\ ... +  
> ... + ...  
>  
> Please let me know what should I do from here? I didn't see any hotbar in  
> the registry.  
> But it's appear when I run Yahoo Anti Spy. Also having hard time with some  
> web pages appear with blank screen, mostly when I click the links and  
> right click and open link in new windows?  
>  
>  
> "Wesley Vogel" wrote:  
>  
>> What three folders are ctor.dll in?  
>>  
>> Locate, or Search for ctor.dll | Right click each ctor.dll file |  
>> Properties | Version tab | Click on company under Other Version  
>> Information  
>>  
>> If you have ctor.dll in this folder  
>> C:\Program Files\Common Files\InstallShield\engine\6\Intel 32  
>> right click the ctor.dll | Click Properties | Click the Version tab |  
>> This is what you should see...  
>> InstallShield® CTOR Dynamic Link Library  
>>  
>> If you have ctor.dll in this folder  
>> C:\Program Files\Common  
>> Files\InstallShield\Professional\RunTime\09\01\Intel32  
>> right click the ctor.dll | Click Properties | Click the Version tab |  
>> This is what you should see...  
>> InstallShield (R) Ctor DLL  
>>  
>> --  
>> Hope this helps. Let us know.  
>>

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Re: Hotbar – Please help – Thanks

>> Wes  
>> MS–MVP Windows Shell/User  
>>  
>> In [news:21F47D91-0B95-4C8B-B37D-7F27536CBD26@xxxxxxxxxxxxxx](mailto:news:21F47D91-0B95-4C8B-B37D-7F27536CBD26@xxxxxxxxxxxxxx),  
>> Samshun <Samshun@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:  
>>> Thank you for your reply.  
>>>  
>>> I did search for .dll files and found only ctor.dll In three different  
>>> folder of Program file and CTOR.dll in another Program files of my  
>>> windows Xp. As you said I wish to delete this ctor.dll but I am scared  
>>> to do as I am not very knowledgeable about it. Also I wonder this will  
>>> solve my display problem?  
>>>  
>>> So, let me know, Whether do I have to do anything sort of backup before  
>>> I delete this files?  
>>>  
>>>  
>>> "Wesley Vogel" wrote:  
>>>  
>>>> You haven't removed the offending dll files.  
>>>>  
>>>> {B195B3B3-8A05-11D3-97A4-0004ACA6948E} is the CLSID for Hotbar.  
>>>> Hbhostie.dll is Hotbar.  
>>>>  
>>>> How To Get Rid Of Hotbar  
>>>>  
>>>  
>>> <http://www.smartcomputing.com/editorial/article.asp?article=articles/2005/w1602/37w03.asp&ArticleID=25532&guid>  
>>>>  
>>>> doxdesk.com: database: Hotbar  
>>>> <http://www.doxdesk.com/parasite/Hotbar.html>  
>>>>  
>>>> You haven't removed the offending dll files. It/they are recreating  
>>>> the registry entry/entries.  
>>>>  
>>>> [[Finally, open the Windows search utility to locate and delete the  
>>>> following files (if present): Contact.dll, Ctor.dll, Dbenderc.dll,  
>>>> Hbcoresrv.dll, Hbhostie.dll, Hbhostoe.dll, Hbhostol.dll, Hbinstie.dll,  
>>>> Hbtoolbar.dll, Hotbar.dll, and Wallpaper.dll. You also should search  
>>>> for and delete any folder that refers to Hotbar or Hbinst. Reboot the  
>>>> PC after deleting the files.]]  
>>>>  
>>>> --  
>>>> Hope this helps. Let us know.  
>>>>  
>>>> Wes  
>>>> MS–MVP Windows Shell/User  
>>>>  
>>>> In [news:99DC06A5-33FB-4FB0-882D-C49BC67B9C65@xxxxxxxxxxxxxx](mailto:news:99DC06A5-33FB-4FB0-882D-C49BC67B9C65@xxxxxxxxxxxxxx),  
>>>> Samshun <Samshun@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:  
>>>>> Q: How do I fix the display problem of Web page and Video Play?

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>>>>>  
>>>>> I am really having very difficulties of viewing some Web Pages as some  
>>>>> part of the screen black Some others are completely Black or Black  
>>>>> with Blue letters and all sort of thing. Most of them happenning when  
>>>>> I click the link or right click and select the option of open Link in  
>>>>> new window. As I am typing this message the both fields Subject and  
>>>>> discussion group are completely Black. But When I click the drop down  
>>>>> arrow and move my cursor I can see the options displaying one by one  
>>>>> but not all at once. But when I select the one and then Click in this  
>>>>> message that field goes completly Black.  
>>>>>  
>>>>> This problem started about a week ago when I download some programs  
>>>>> Maxmonkey, Talking e-mail and UK speaking deluxe email or something  
>>>>> like that. Since I encounter these problems I uninstalled all these.  
>>>>> But still I have these I did also I did system restore and performed  
>>>>> Spyware scanning with Adaware( Ad watch Paid version), Spybot search  
>>>>> and destroy, and Yahoo Anti spy, AVG Virus and I also have Zone  
>>>>> firewall alarm.  
>>>>>  
>>>>> In the Yahoo Antispy everytime I scan there is a Hotbar comming up  
>>>>> after removal it's comming back again immediatly and It's shows up  
>>>>> like registry modified by Adwatch. I do not have any hotbar or  
>>>>> webtool bar in the Add/ Remove Programs. But I did find  
>>>>>  
>>>>> HKey\_Local\_Machine\Software\Microsoft\Internet  
>>>>> Explorer\Toolbar\B195B3B3-8A05-11D3-97A4-0004ACA6948E  
>>>>>  
>>>>> in the registry. I delete this in the registry but It's comming back  
>>>>> Immediatly. Also Since I couldn't delete it, I change the value from 1  
>>>>> to  
>>>>> 0. Bkut it changes back to 1 immediatly after(Adaware shows this as  
>>>>> registry modified). I did find the artical below from  
>>>>>  
>>>>> <http://www.pchell.com/support/hotbar.shtml> and I only found the  
>>>>>  
>>>>> HKey\_Local\_Machine\Software\Microsoft\Internet  
>>>>> Explorer\Toolbar\B195B3B3-8A05-11D3-97A4-0004ACA6948E  
>>>>>  
>>>>> in the registry.  
>>>>>  
>>>>> -----  
--  
>>>>> ----- How to I Remove HotBar?  
>>>>>  
>>>>> You can remove HotBar through Add/Remove Programs in the Control  
>>>>> Panel, however it leaves behind some tracks that will have to be  
>>>>> removed manually. After removing the program through the Add/Remove  
>>>>> section, you'll want to run Regedit and remove the following keys in  
>>>>> the registry.  
>>>>>  
>>>>> HKey\_Current\_User\Software\Hotbar

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>>>>> HKey\_Local\_Machine\Software\Hotbar  
>>>>> HKey\_Local\_Machine\Software\Microsoft\Internet  
>>>>> Explorer\Toolbar\B195B3B3-8A05-11D3-97A4-0004ACA6948E  
>>>>> HKey\_Local\_Machine\Software\Microsoft\Windows\CurrentVersion\Internet  
>>>>> Settings\User Agent\Post Platform\Hotbar 3.0  
>>>>>  
>>>>> You can also delete the 'HotBar 3.0' string from  
>>>>>  
>>>>> HKey\_Current\_User\Software\Microsoft\Windows\CurrentVersion\Internet  
>>>>> Settings\User Agent  
>>>>>  
>>>>> Automatic Removal  
>>>>>  
>>>>> For Automatic Removal of Hotbar, Click on the following link to  
>>>>> download and run the HotBar uninstaller program from their site.  
>>>>>  
>>>>> Download Hotbar Uninstall Program  
>>>>>  
>>>>> View the HotBar FAQ by clicking here

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• **References:**

- ◆ **[Hotbar – Please help – Thanks](#)**  
    ◇ From: Samshun
- ◆ **[Re: Hotbar – Please help – Thanks](#)**  
    ◇ From: Wesley Vogel
- ◆ **[Re: Hotbar – Please help – Thanks](#)**  
    ◇ From: Samshun
- ◆ **[Re: Hotbar – Please help – Thanks](#)**  
    ◇ From: Wesley Vogel
- ◆ **[Re: Hotbar – Please help – Thanks](#)**  
    ◇ From: Samshun

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