

Re: External Hard Drive using USB 2.0

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-05/msg08743.html>

- *From:* "Richard Urban" <richardurbanREMOVETHIS@xxxxxxxxxxxxx>
 - *Date:* Sun, 15 May 2005 12:41:36 -0400
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Plug it in once. Then leave it plugged in OR remember the "exact" port you had it plugged into. If you plug it into a different port next time you WILL have to reinstall the drivers. Then if you go back to the original port you will have to install the drivers yet again!

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Regards,

Richard Urban

aka Crusty (-: Old B@stard :-)

If you knew as much as you think you know,
You would realize that you don't know what you thought you knew!

"Labman" <Labman@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:C1C14751-6229-444D-ABB8-447F012A5FFC@xxxxxxxxxxxxxxxxxxxxx

> Just been looking in the Device Manager. Plugging in the External Drive
> causes a new USB mass storage device to 'appear'. However, it says no
> driver

> is installed for this device. The Freecom drive came with a disc (and this
> software is installed on my PC) but attempts to update the driver have
> failed. Is the lack of a suitable driver causing these problems?

>

> "Kerry Brown" wrote:

>

>> "Labman" <Labman@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

>> news:5D58FBFC-A487-4982-8A5E-7F37931FC93B@xxxxxxxxxxxxxxxxxxxxx

>>> Whenever I plug in my USB external hard drive (or flash card) I either

>>> get

>>> a

>>> 'blue screen' crash or my PC just 'hangs'.

>>>

>>> It used to work if I plugged in the device immediately after turning on

>>> the

>>> PC but before Windows started. Now it crashes all the time. (Just

>>> installed

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>> > service Pack 2).
>> >
>> > Any suggestions
>>
>> I have seen a few USB 2.0 devices fail with BSODs when SP2 is installed.
>> Specifically a web cam and a USB drive enclosure. Both devices would not
>> work on any computer with SP2 installed. A firmware update fixed the USB
>> drive. The web cam manufacturer acknowledged the problem and said they
>> were
>> working on new drivers. Haven't seen them yet so I don't know if they
>> will
>> fix the problem. It was a very cheap web cam. I advised the customer to
>> get
>> a different brand. He purchased a Logitech and it worked fine. It appears
>> to
>> me that SP2 changes something that causes some USB drivers to fail. I
>> would
>> look for updates for the devices that are not working.
>>
>> Kerry
>>
>>
>>

• **References:**

- ◆ **External Hard Drive using USB 2.0**
 ◇ From: Labman
- ◆ **Re: External Hard Drive using USB 2.0**
 ◇ From: Kerry Brown
- ◆ **Re: External Hard Drive using USB 2.0**
 ◇ From: Labman

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