

Re: XP Key Authentication disabled Office 2003

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-05/msg04595.html>

- *From:* "Steve N." <me@xxxxxxxxx>
 - *Date:* Sun, 08 May 2005 16:05:05 GMT
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Mark wrote:

I read that if you authenticate your XP key, your downloads are faster than normal as the file downloads from another set of servers. That is why I authenticated my XP key.

What you read was misleading. The download doesn't actually procede any faster, you just don't get presented with the misleading BS on the MS download site again so you save a couple of clicks is all.

I purchased Office 2003 from Best Buy about six months ago. I told Microsoft that I have the receipt and could fax it to them. They told me that is not enough proof that Office 2003 is my copy.

A receipt is proof enough in a court of law and for anyone else in this world. Call them back and talk to a supervisor, like I said before. If they still won't honor you then return to Best Buy with your copy of Office and your receipt and explain the situation, they may give you a replacement for your copy/license of Office since this one apparently has an invalid key.

I searched the Internet for an Office 2003 crack just so I can get my work done in Word and Excel, but I have not found one yet. Seems like Microsoft promotes software piracy when this type of situation occurs. This also positive promotes open-source software, such as OpenOffice, where you can download and use the product without worrying about product activation problems.

A crack may cause you even more problems. They often include viruses and trojans. I would not pursue that route if I were you, it's too easy to

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> Pro SP2. When Office 2003 prompts me to activate, it only provides the
> telephone option. I contacted Microsoft at the 888 number, provided
> them the key present in the window, and they told me that I need
to buy
> a new Office 2003 license with no reason provided why I need to
buy a
> new Office 2003 license.

They've been trained to tell you that.

> > My Office 2003 license worked fine in XP Pro SP2 until I had to
> authenticate my XP key.
> > Any ideas on how to re-activate Office 2003? I need to work on some
> documents (Word, Excel) that I have been creating.
> > This is a retail purchased Office 2003 Standard version.
>

Do you have your receipt of purchasing Office 2003? Where did you buy it from? If you have proof that it was a legitimate purchase then call them back again and ask to talk to a supervisor.

Steve