

Re: Dial-up clients drop connections-XP Home w/SP2, suspect bad regist

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-04/msg08083.html>

- *From:* "Rick \"Nutcse\" Rogers" <rick@xxxxxxxx>
 - *Date:* Wed, 13 Apr 2005 06:38:14 -0400
-

Hi Gary,

Try this:

<http://www.cexx.org/lspfix.htm>

Very useful in repairing the winsock stack when it is damaged by all that malware.

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Best of Luck,

Rick Rogers, aka "Nutcse" - Microsoft MVP

<http://mvp.support.microsoft.com/>

Associate Expert - WindowsXP Expert Zone

www.microsoft.com/windowsxp/expertzone

Windows help - www.rickrogers.org

"Gary Levy" <levygaryb@xxxxxxxx> wrote in message

news:F6D97D70-DDE2-457F-A291-15C2A9E0CE3B@xxxxxxxxxxxxxxxxxxxx

> Windows XP Home with Service Pack 2

>

> Had a Pc fraught with hundreds of spyware occurrences and numerous viruses,

> which have been

> removed using several competing products applied one at a time in safe

> mode

>

> I cannot get two unrelated Internet Service Provider dial-up products

> (Walmart's WMConnect and AOL 9.0) to maintain a connection. The software

> images are known to

> be good and operational. Both products physically synchronize with the

> respondent modem,

> authenticate, attempt to "talk to the network", then drop the connection.

> I have used alternate modems, RJ-11 jacks, and RJ-11 cables known to work

> otherwise.

>

> I have installed, de-installed, and re-installed each product without the

> presence of each other.

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- >
- > After creating an alternate profile as a "Computer Administrator", I am
- > unable to install
- > software without using the default (administrator) profile.
- >
- > The event logs refer to IPSEC errors. Unfortunately, a search of
- > support.microsoft.com produced
- > nothing conclusive; e.g., knowledgebase article 328213
- >
- >
- > I also reset the TCP/IP properties as follows.
- > How to reset Internet Protocol (TCP/IP) in Windows XP
- > The NetShell utility (netsh) is a command-line tool for configuring and
- > monitoring Windows XP networking. Extreme cases may warrant the removal
- > of
- > the TCP/IP protocol. With the NetShell utility, you can reset the TCP/IP
- > stack to restore it to its state that existed when the operating system
- > was
- > installed. In Windows XP, a reset command is available in the IP context
- > of
- > the NetShell utility. When you run the reset command, it rewrites
- > pertinent
- > registry keys that are used by the Internet Protocol (TCP/IP) stack to
- > reach
- > the same result as the removal and the reinstallation of the protocol.
- >
- > Command usage
- > netsh int ip reset [log_file_name]
- >
- > To run the command successfully, you must specify a file name for the log
- > where actions that are taken by netsh will be recorded
- >
- >
- > Command samples
- > netsh int ip reset resetlog.txt
- > netsh int ip reset c:\resetlog.txt
- >
- > Reference :
- > <http://support.microsoft.com/default.aspx?scid=kb;en-us:Q299357&sd=tech>
- > January 06, 2005. Microsoft Article 299357 July 12, 2004
- >
- >
- > Short of a manufacturer system "recovery" or reformatting and reinstalling
- > XP, any other suggestions?

• *References:*

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◆ *Dial-up clients drop connections-XP Home w/SP2, suspect bad regist*

◇ *From: Gary Levy*

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