

Re: news.individual.net

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-04/msg01942.html>

- *From:* Stan Brown <the_stan_brown@xxxxxxxxxxx>
 - *Date:* Sat, 2 Apr 2005 14:26:42 -0500
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"Canopus" wrote in microsoft.public.windowsxp.general:

>"Stan Brown" <the_stan_brown@xxxxxxxxxxx> wrote in message
>news:3b6g3kF6fmt7tU15@xxxxxxxxxxxxxxxxxxxxx

>>

>> FWIW, my experience with Click&Buy was negative. I signed up as
>> instructed, and got a confirming screen. Yesterday evening I
>> received a mail confirming my CANCELLATION of news.individual net,
>> and a second mail letting me know that I had committed fraud and
>> was being reported to (unnamed) "law enforcement authorities". Both
>> mails came from Click&Buy, NOT from n.i.n. I replied immediately,
>> and now more than 24 hours (and a whole business dy) later, I still
>> have no response.

>

>Everything went through very smoothly with me. Could you perhaps have made
>a little typo with credit/debit card details? your name and address must
>match exactly with credit card details.

I'm human, but I checked carefully.

And that would not explain why they sent two nastygrams but will not respond to my inquiries.

By contrast, when I sent a note to individual.net last night explaining the situation and asking them please not to turn my account off while this is getting resolved, they responded promptly and politely, assured me my account would stay active, and offered to intercede with Click-Buy if I haven't heard anything satisfactory by Tuesday.

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- *Follow-Ups:*

Re: news.individual.net

- ◆ **Re: news.individual.net**
◇ From: Canopus

• **References:**

- ◆ **Re: news.individual.net**
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