

Re: After installation of SP2 and Office 2003 – Hp 4300 Trays are

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-02/6894.html>

From: Bob I (*birelan_at_yahoo.com*)

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Did you actually contact HP or just "browse the site". They provide numerous methods for resolving printer issues, including "chat", e-mail and phone.

DKjean wrote:

> *Hey,*

>

> *I have look all around HP and I can't find anything about sorry.*

>

>

>

> *"Malke" wrote:*

>

>

>>*DKjean wrote:*

>>

>>

>>>*Hey,*

>>>

>>>*After we had installed Sp2 and Office 2003 – our Networks printer Hp*

>>>*4300 Can't show trays from the printer – they are not available. And if*

>>>*we try to change tray selection it jumps back to the default tray –*

>>>*and others tray are ignored from the installation of the network*

>>>*selection on the server.*

>>>

>>>*Can anyone help me ??*

>>>

>>*Have you checked with HP? This is an issue with their software's*

>>*compatibility. Perhaps they have a patch or a workaround.*

>>

>>*Malke*

>>--

>>*MS MVP – Windows Shell/User*

>>*Elephant Boy Computers*

microsoft.public.windowsxp.general: Re: After installation of SP2 and Office 2003 – Hp 4300 Trays are

>>www.elephantboycomputers.com

>>"Don't Panic!"

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