

Re: Random Restarts Out Of Nowhere

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-02/23901.html>

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Kelly –

I have been reading a lot of posts ref to random rebooting – something that I am encountering as well. I have many minidumps. What program do I use to read them? I understand that there is information that may help to diagnose a problem.

Thanks,
Don

"Kelly" wrote:

- > *Hi,*
- >
- > *By default when WinXP encounters a system failure, it reboots without*
- > *warning. The setting that controls this can be changed:*
- >
- > *Control Panel/System/Advanced/Settings (Startup & Recovery)/System*
- > *Failure/Uncheck–Automatically Restart.*
- >
- > *You can use Event Viewer to view and manage the event logs, gather*
- > *information about hardware and software problems, and monitor Windows*
- > *security events.*
- >
- > *To view the event log: Administrative Tools/Event Viewer or*
- > *Start/Run/eventvwr.*
- >
- > *To review Shutdown Event Tracker data, Open Event Viewer. Click System Log,*
- > *scroll to the Event column, and find entries with the number 1075.*
- >
- > *HOW TO: View and Manage Event Logs in Event Viewer in Windows XP*
- > *<http://support.microsoft.com/default.aspx?scid=kb;EN-US;q308427>*
- >
- > *And also:*
- >
- > *Go to Start/Run/Msinfo32/Hardware Resources, Components/Problem Devices and*
- > *Software Environment/Windows Error Reporting.*
- >

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- > *Go to Help and Support/Pick a Task (left side)/Use Tools to view.../(left*
- > *pane)My Computer Information/(right pane)View the status of my system*
- > *hardware and software/Hardware/Update and Troubleshooters.*
- >
- > *How to Troubleshoot Hardware and Software Driver Problems*
- > *<http://support.microsoft.com/default.aspx?scid=kb:en-us:Q322205>*
- >
- > *Try running the DirectX Tool: Start/Run/Dxdiag, Lower Hardware Acceleration*
- > *(Display/Settings/Advanced/Troubleshoot/Hardware Acceleration). Check*
- > *System Info for problematic issues: Start/Run/Msinfo32/Hardware Resources*
- > *and Components/Problem Devices and Software Environment/Windows Error*
- > *Reporting.*
- >
- > *Report Error's to Microsoft automatically*
- >
- > *Start/Run/gpedit.msc/Computer Configuration/Administrative*
- > *Templates/System/Error Reporting. Right click Report Errors/Properties.*
- > *Check off Enable and then check off, Do not display links to any MS provided*
- > *more information web sites. Apply, ok.*
- >
- > --
- > *All the Best,*
- > *Kelly (MS-MVP)*
- >
- > *Troubleshooting Windows XP*
- > *<http://www.kellys-korner-xp.com>*
- >
- >
- > *"nycboyga" <nycboyga@discussions.microsoft.com> wrote in message*
- > *news:9F052617-DA63-4904-A27B-BA409C569592@microsoft.com...*
- > *> What could cause Windows XP to restart by itself without any external*
- > *> influence? I could be looking at a news website, using MS Word, or*
- > *> playing a*
- > *> PC game when all of a sudden it just restarts as if there was a power*
- > *> failure. I believe it is very strange as this has never really happened*
- > *> before. It just started a couple of weeks ago. Can anyone help on this*
- > *> issue? I would really like to know what is going on and what I can do to*
- > *> fix*
- > *> the issue.*
- >
- >
- >