

## Re: Remote Windows XP admin ?

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**From:** Leythos (*void\_at\_nowhere.lan*)

**Date:** 02/23/05

Date: Wed, 23 Feb 2005 00:29:21 GMT

On Tue, 22 Feb 2005 18:33:01 +0000, kj wrote:

>

> *My mother has Windows XP on her home computer. She's not very*  
> *technically savvy, and I help her with computer issues (and end up*  
> *doing a lot of basic sysadmin stuff for her) whenever I visit her,*  
> *but we live 1,700 miles apart, and I'd like to be able to manage*  
> *her computer remotely. How difficult would it be to set this up?*  
> *I have ready access to a Windows2000 workstation; could I administer*  
> *a Windows XP machine remotely from a Windows2000 workstation? Any*  
> *pointers to the relevant keywords to search for would be much*  
> *appreciated.*

Since we don't know how she connects to the Internet, it's a little difficult to provide a perfect solution, but assuming she's using DSL or Cable and not dial-up then the following is a SIMPLE solution and secures her machine also:

- 1) Purchase a router that does nat and pre-configure it for her.
- 2) Set port 50000 to forward inbound to the first dynamic address provided by the router.
- 3) Ship the router to her and have her install the cables and cycle power / reboot everything.
- 4) Get on the phone with her, get it to the download site for VNC, and walk her through downloading and installing the VNC Server program – takes a couple minutes to download and then install.
- 5) Have her set the default port to 50000 and create a BIG password – this is another 10 second configuration setting.

Now on your computer, install the VNC client and then use it to VNC into her computer – no matter if she's using HOME or Pro or even 2000, 98, ME, etc... It will work the same as PcAnywhere – you can see her computer and control it as though you were sitting next to her.

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