

## Re: No Sound at all – Toshiba notebook

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-02/12148.html>

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Date: Tue, 8 Feb 2005 20:08:10 -0700

Go to Toshiba and get the latest Windows XP driver for your laptop.  
Sound card is normally integrated in the motherboard with a laptop.

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Jupiter Jones [MVP]

<http://www3.telus.net/dandemar/>

"frankg" <[sorry@stoppingspam.com](mailto:sorry@stoppingspam.com)> wrote in message  
news:%OeOd.3374\$504.490214@news20.bellglobal.com...

> xp pro  
> toshiba satelitte 1950 (older model in canada)  
>  
> No sound at all - not even windows system sounds.  
> Cant play audio cd's.  
> The mute checkbox and volume slider are greyed out.  
> The device manager> sound,video, game controllers list> seems to be ok (no  
> exclamations).  
> All say 'device working properly'.  
> Control Panel>Sounds and audio devices> all greyed out  
> It's like theres no sound card installed.  
> I ran Aida 32 (personal) and the Sound was identified as Intel bla, bla,  
> bla  
> audio controller.  
> I assume this is a sound chip integrated on the motherboard.  
> The laptop has built in speakers.  
> Windows Updates>custom>hardware updates >didn't reveal anything.  
>  
> The only thing I can think of is to go to Toshiba support and look for the  
> Sound driver and run it. Maybe it got corrupted ?  
>  
> Could an accidentally used "hotkey" be disabling all sound - I googled  
> for  
> some kind of 'hotkey index' to see, but didnt find anything?  
>  
> Any other suggestions?  
>  
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