

## Re: Windows Explorer rt-clicking results in termination

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-02/1164.html>

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**From:** Ramesh, MS-MVP ([ramesh\\_at\\_online.mvps.org](mailto:ramesh_at_online.mvps.org))

**Date:** 01/27/05

Date: Thu, 27 Jan 2005 09:50:58 +0530

Danor,

Right-click is slow or weird behavior caused by context menu handlers:

<http://windowsxp.mvps.org/slowrightclick.htm>

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Ramesh, Microsoft MVP

Windows XP Shell/User

<http://windowsxp.mvps.org>

"Danor" <[danor456L@passport.com](mailto:danor456L@passport.com).(donotspam)> wrote in message

news:9677AB45-5878-41AB-9A28-40C9BA7EDFDC@microsoft.com...

>I have been troubleshooting this situation for weeks w/o any success. If

> anyone HAS encountered this and knows an answer, pls post it!

>

> Often, when rt-clicking an object or attempting to delete an active  
> object,

> Explorer will just hang there for 5-7 seconds or so trying to open up the

> Context/Confirmation window (as is appropriate for what I

> clicked/pressed),

> but eventually fails with the Dr. Watson reporting tool. For the longest

> time

> the details of the reporting process kept stating that MS did not know why

> the error occurred but urged me to upgrade to SP2. So finally I gave in

> and

> did so. But the problem persists.

>

> I have also tried to accomplish my file management tasks using My Computer

> and Internet Explorer GUIs, but they also exhibit the same behavior.

>

> This does not affect all objects (but does seem to affect all

> object-TYPES).

> And, surprisingly, an object previously affected will sometimes "right"

> itself and later Explorer will work properly with it. Usually this will be

> noticed subsequent to some kind of adjustment (usually permissions

> resetting,

> or ownership change) to an object above it in the tree, but by no means

> always. Sometimes I can change ownerships on a different volume and go

> back

> to a previously errant object and it will then behave properly, on

> occasion...8o() but no consistency has been identified.

>

> This situation is known to NOT be correctable by any kind of reboot.

microsoft.public.windowsxp.general: Re: Windows Explorer rt-clicking results in termination

>  
> Sometimes I can move an affected object to another location, and then  
> successfully perform the Rt-click or deletion process, and then again  
> sometimes not. In those NOT occasions I have tried moving the parent  
> folder,  
> and then sometimes \_that\_ will succeed, others not.  
>  
> I have Scandisk/CHKDSK/NortonDiskDoctor/Spinrite 'd all disks so many  
> times  
> I am certain by now that each one of these programs is on a  
> first-name-basis  
> with each and every byte on my disks, but no errors are being detected or,  
> sadly, repaired (if they even exist, which I do not believe the troubles  
> are  
> in the files, disks or directories, but within Explorer or a  
> sub-component...)  
>  
> If anyone can tell me how I can "reinstall/restore" Explorer.exe (with all  
> of its sub-parts, which I don't know), please post that!  
>  
> What I am also interested in some assistance with is how or where-can-I-go  
> to get documentation on what Windows components (like .dll's, etc.) are  
> ingredients of Explorer.exe, IExplore.exe and  
> whatever-it-is-that-drives-MyComputer.exe (although I suspect that it is  
> still Explorer.exe or the root prog Explore.exe).  
> My present idea is to research these subcomponents and find what common  
> pieces there are among/between them and see if any patch/upgrade/other SW  
> install has inadvertently stepped on them which is causing this behavior  
> in  
> Explorer.  
>  
> Any MS-MVP's that can help me with finding this documentation out there?  
> I've tried TechNet searching for several hours the last two days to no  
> avail... I could sure use some assistance in which direction to head.  
>  
> Thanks!  
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> --  
> Patience is a virtue...  
> which one exercises only when needed. Therefore: practice every chance you  
> get....  
> Computers will give you a LOT of practice!  
>  
>