

## Re: Windows Explorer rt-clicking results in termination

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-02/1085.html>

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**From:** Rick \ (*rick\_at\_mvps.org*)

**Date:** 01/27/05

Date: Wed, 26 Jan 2005 21:38:56 -0500

Hi,

Sounds like something is loading in the context menu and is hanging. The trouble is figuring out what it is. Examine these keys for unneeded entries:

```
HKEY_CLASSES_ROOT\*\OpenWithList
HKEY_CLASSES_ROOT\*\shellex\ContextMenuHandlers
HKEY_CLASSES_ROOT\Directory\Background\shellex
HKEY_CLASSES_ROOT\Directory\shell
HKEY_CLASSES_ROOT\Directory\shellex\ContextMenuHandlers
HKEY_CLASSES_ROOT\Drive\shell
HKEY_CLASSES_ROOT\Drive\shellex\ContextMenuHandlers
HKEY_CLASSES_ROOT\Folder\shell
HKEY_CLASSES_ROOT\Folder\shellex\ContextMenuHandlers
```

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Best of Luck,
Rick Rogers, aka "Nutcuse" - Microsoft MVP
http://mvp.support.microsoft.com/
Associate Expert - WindowsXP Expert Zone
www.microsoft.com/windowsxp/expertzone
Windows help - www.rickrogers.org
"Danor" <danor456L@passport.com.(donotspam)> wrote in message
news:9677AB45-5878-41AB-9A28-40C9BA7EDFDC@microsoft.com...
> I have been troubleshooting this situation for weeks w/o any success. If
> anyone HAS encountered this and knows an answer, pls post it!
>
> Often, when rt-clicking an object or attempting to delete an active
> object,
> Explorer will just hang there for 5-7 seconds or so trying to open up the
> Context/Confirmation window (as is appropriate for what I
> clicked/pressed),
> but eventually fails with the Dr. Watson reporting tool. For the longest
> time
> the details of the reporting process kept stating that MS did not know why
> the error occurred but urged me to upgrade to SP2. So finally I gave in
> and
> did so. But the problem persists.
>
> I have also tried to accomplish my file management tasks using My Computer
```

## microsoft.public.windowsxp.general: Re: Windows Explorer rt-clicking results in termination

> and Internet Explorer GUIs, but they also exhibit the same behavior.  
>  
> This does not affect all objects (but does seem to affect all  
> object-TYPES).  
> And, surprisingly, an object previously affected will sometimes "right"  
> itself and later Explorer will work properly with it. Usually this will be  
> noticed subsequent to some kind of adjustment (usually permissions  
> resetting,  
> or ownership change) to an object above it in the tree, but by no means  
> always. Sometimes I can change ownerships on a different volume and go  
> back  
> to a previously errant object and it will then behave properly, on  
> occasion...8o() but no consistency has been identified.  
>  
> This situation is known to NOT be correctable by any kind of reboot.  
>  
> Sometimes I can move an affected object to another location, and then  
> successfully perform the Rt-click or deletion process, and then again  
> sometimes not. In those NOT occasions I have tried moving the parent  
> folder,  
> and then sometimes \_that\_ will succeed, others not.  
>  
> I have Scandisk/CHKDSK/NortonDiskDoctor/Spinrite 'd all disks so many  
> times  
> I am certain by now that each one of these programs is on a  
> first-name-basis  
> with each and every byte on my disks, but no errors are being detected or,  
> sadly, repaired (if they even exist, which I do not believe the troubles  
> are  
> in the files, disks or directories, but within Explorer or a  
> sub-component...)  
>  
> If anyone can tell me how I can "reinstall/restore" Explorer.exe (with all  
> of its sub-parts, which I don't know), please post that!  
>  
> What I am also interested in some assistance with is how or where-can-I-go  
> to get documentation on what Windows components (like .dll's, etc.) are  
> ingredients of Explorer.exe, IExplore.exe and  
> whatever-it-is-that-drives-MyComputer.exe (although I suspect that it is  
> still Explorer.exe or the root prog Explore.exe).  
> My present idea is to research these subcomponents and find what common  
> pieces there are among/between them and see if any patch/upgrade/other SW  
> install has inadvertently stepped on them which is causing this behavior  
> in  
> Explorer.  
>  
> Any MS-MVP's that can help me with finding this documentation out there?  
> I've tried TechNet searching for several hours the last two days to no  
> avail... I could sure use some assistance in which direction to head.  
>  
> Thanks!  
>  
> --  
> Patience is a virtue...  
> which one exercises only when needed. Therefore: practice every chance you  
> get....  
> Computers will give you a LOT of practice!  
>  
>