

## Re: Problem with Remote Desktop

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-01/11087.html>

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**From:** Rick \ (rick\_at\_mvps.org)

**Date:** 01/14/05

Date: Thu, 13 Jan 2005 19:28:14 -0500

Hi,

Check this string in the registry:

HKEY\_LOCAL\_MACHINE\Software\Microsoft\Ole

check there is a string EnabledDCOM = Y

--

Best of Luck,

Rick Rogers, aka "Nutcase" - Microsoft MVP

<http://mvp.support.microsoft.com/>

Associate Expert - WindowsXP Expert Zone

[www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)

Windows help - [www.rickrogers.org](http://www.rickrogers.org)

"Jamo" <not@home.com> wrote in message

news:MntFd.13262\$tF.12152@bignews6.bellsouth.net...

> Yes, I have checked the machine and everything "seems" normal. It can

> remote desktop to other computers

> but you cannot remote desktop to it. Remote desktop is enabled and the

> firewall has been turned off.

> Thanks

>

>

> "Rick "Nutcase" Rogers" <rick@mvps.org> wrote in message

> news:%23V9QtYW%23EHA.3892@TK2MSFTNGP10.phx.gbl...

>> Right. Does it seem to be operating normally otherwise? Is there a user

>> currently logged on (often you will get an access error if no eligible

>> user is left logged into the system)? Did it lock up or freeze (I've seen

>> a machine have the GUI lockup, but still respond to pings)? Dump and

>> restart? That's why I am saying someone needs to be physically at the

>> machine that cannot be accessed in order to determine what the issue is.

>>

>> --

>> Best of Luck,

>>

>> Rick Rogers, aka "Nutcase" - Microsoft MVP

>> <http://mvp.support.microsoft.com/>

>> Associate Expert - WindowsXP Expert Zone

>> [www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)

>> Windows help - [www.rickrogers.org](http://www.rickrogers.org)

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>> "Jamo" <not@home.com> wrote in message

>> news:18tFd.13261\$tF.10918@bignews6.bellsouth.net...

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>>> I guess I wasn't clear either. The computer I am trying to connect to  
>>> has the problem and I am looking for suggestions  
>>> to fix it.  
>>> Thanks.  
>>>  
>>>  
>>> "Rick "Nutcase" Rogers" <rick@mvps.org> wrote in message  
>>> news:eQQjLFR%23EHA.2112@TK2MSFTNGP14.phx.gbl...  
>>>> Hi,  
>>>>  
>>>> Maybe I wasn't clear. If you can connect to other machines, then  
>>>> problem isn't the machine you are using to connect - it has to be the  
>>>> one you are connecting to. If you are unable to connect to, you may  
>>>> need to go to (meaning walk/drive/run/send a friend) the machine in  
>>>> question to see if there is a problem with it.  
>>>>  
>>>> --  
>>>> Best of Luck,  
>>>>  
>>>> Rick Rogers, aka "Nutcase" - Microsoft MVP  
>>>> <http://mvp.support.microsoft.com/>  
>>>> Associate Expert - WindowsXP Expert Zone  
>>>> [www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)  
>>>> Windows help - [www.rickrogers.org](http://www.rickrogers.org)  
>>>>  
>>>> "Jamo" <not@home.com> wrote in message  
>>>> news:9BjFd.11585\$tF.3765@bignews6.bellsouth.net...  
>>>>> Yes, I have, there is no problem with remote desktop to other  
>>>>> computers, just the one in question.  
>>>>> Thanks,  
>>>>>  
>>>>>  
>>>>>  
>>>>> "Rick "Nutcase" Rogers" <rick@mvps.org> wrote in message  
>>>>> news:OEehWBQ%23EHA.1300@TK2MSFTNGP14.phx.gbl...  
>>>>>> Hi,  
>>>>>>  
>>>>>> Have you physically checked the other machine for problems?  
>>>>>>  
>>>>>> --  
>>>>>> Best of Luck,  
>>>>>>  
>>>>>> Rick Rogers, aka "Nutcase" - Microsoft MVP  
>>>>>> <http://mvp.support.microsoft.com/>  
>>>>>> Associate Expert - WindowsXP Expert Zone  
>>>>>> [www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)  
>>>>>> Windows help - [www.rickrogers.org](http://www.rickrogers.org)  
>>>>>>  
>>>>>> "Jamo" <not@home.com> wrote in message  
>>>>>> news:tMhFd.10785\$tF.7979@bignews6.bellsouth.net...  
>>>>>>> Remote desktop has stopped working. The box says: Remote Desktop  
>>>>>>> Disconnected.....The Remote Computer has ended the Session. I get  
>>>>>>> this message when I try to connect. No connection is ever made.  
>>>>>>> It worked before and no changes have been made.  
>>>>>>> This is Windows XP with SP2. Remote desktop is enabled, firewall  
>>>>>>> has been disabled. can ping the computer and can connect to the  
>>>>>>> administrative share. Everything works fine except for remote  
>>>>>>> desktop. The user is an administrator and I tried connecting to the  
>>>>>>> ip address instead of the computer name and get the same message.  
>>>>>>> Any suggestions would be appreciated. Have a good day! Thanks  
>>>>>>>  
>>>>>>>

microsoft.public.windowsxp.general: Re: Problem with Remote Desktop

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