

Re: can't get any antivirus program to download

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-12/6562.html>

From: Rock (*rock_at_mail.nospam.net*)

Date: 12/09/04

Date: Thu, 09 Dec 2004 15:43:54 -0800

Barbara Z wrote:

- > *-I'm working on a Dell 2400 computer that was loaded with malware, spyware,*
- > *etc. There was no sign of antivirus programs, except I did find a reference*
- > *to McAfee.com with a couple of files in it (via Windows Explorer), but I*
- > *didn't see any actual program there. I finally managed to get AdAware on by*
- > *burning a CD using a different computer then running the CD on this Dell*
- > *computer. I was able to download Spybot on the Dell. - I was able to download*
- > *Grisoft's AVG virus program, but the installation kept failing, even when*
- > *done from a CD. (The CD worked on my own computer, so I know the actual*
- > *download was good.)*
- > *I also tried BitDefender and TrendMicro's programs, but they failed to run*
- > *online scans. Then I tried to start running virus fixes that I already had on*
- > *floppies. I started with the Blaster fix; that ran, but then came up with*
- > *error message (encountered a problem..., Send/don't send to MS).*
- > *HELP! Any ideas out there?? Should I just go buy Norton and hope the bootup*
- > *scan works from the CD?*
- > *Barb Zakrzewski*

For viruses, start with Trend Micro's Sysclean. Download it and the signature file. Turn off system restore, boot into safe mode and run sysclean. Boot back into normal mode and run a full AV scan with your normal AV program. Then turn system restore back on.

Trend Micro Sysclean

<http://www.trendmicro.com/download/dcs.asp>

Trend Micro Signature File

<http://www.trendmicro.com/download/pattern.asp>

You should also regularly run at least two of these online scans in addition to your regular up to date AV program:

Online and Downloadable Virus Scanning:

Panda ActiveScan

http://www.pandasoftware.com/activescan/com/activescan_principal.htm

microsoft.public.windowsxp.general: Re: can't get any antivirus program to download

Bit Defender Online Virus Scan:

<http://www.bitdefender.com/scan/license.php>

Symantec Online Virus and Security Scan:

<http://security.symantec.com/ssc/home.asp>

TrendMicro:

http://housecall.trendmicro.com/housecall/start_corp.asp

McAfee Online Virus Scan:

<http://www.mcafee.com/myapps/mfs/default.asp>

RAV AntiVirus – Scan Online

<http://www.ravantivirus.com/scan/>

F–Secure:

<http://support.f-secure.com/enu/home/ols.shtml>

Make sure you have a firewall active at all times. If nothing else use the one built into XP, but there are a variety of free third party ones that do a better job from Sygate, Zone Alarm or Kerio.

Sygate Personal Firewall

http://smb.sygate.com/products/spf_standard.htm

Zone Alarm

http://www.zonelabs.com/store/content/company/products/znalm/freeDownload.jsp?lid=staticcomp_za

Kerio Personal Firewall

http://www.kerio.com/kpf_download.html

Run these programs to check for spyware/malware. After installing update them, then boot into safe mode and run them. You should update and run them weekly.

Cwshredder

http://www.intermute.com/spysubtract/cwshredder_download.html

Ad–aware SE

<http://www.lavasoftusa.com>

Spybot Search and Destroy

<http://www.safer-networking.org>

Bazooka Adware and Spyware Scanner

<http://download.com.com/3000-2144-10247783.html>

Pest Patrol Free Pest Scanner

<http://www.pestscan.com/ScanOrTrial.asp>

Re: can't get any antivirus program to download

microsoft.public.windowsxp.general: Re: can't get any antivirus program to download

If you're still having problems after running these then run HijackThis and post the log to one of the specialty forums, NOT this one.

HijackThis

<http://www.majorgeeks.com/download.php?det=3155>

Forums to Interpret HijackThis Logs:

<http://www.spywareinfo.com/forums/>

<http://forum.aumha.org/viewforum.php?f=30>

<http://forums.tomcoyote.org/>

<http://www.wilderssecurity.com/>

After your system is clean use these programs to help keep it clean:

Spywareblaster

www.javacoolsoftware.com/sbdownload.html

Spywareguard

<http://www.javacoolsoftware.com/sgdownload.html>

IE-SPYAD

<http://www.staff.uiuc.edu/~ehowes/resource.htm>