

Re: Internet Access "dead" Even Though DSL Modem Active

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-12/15254.html>

From: Sidney Friedman (*counsel2_at_sbcglobal.net*)

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As I said in my original message I use Adaware SE and Spybot search and Destroy and update and run them daily. Doesn't help. I will take your suggestion and go to Kellys Korner for a winsock fix (fingers crossed hoping this works). Thanks for your suggestion.

"Richie NY" <anonymous@discussions.microsoft.com> wrote in message news:09fb01c4e847\$4fb94340\$a601280a@phx.gbl...

- > You need to scan your PC for malware/spyware go to
- > majorgeeks web page go to the spyware tools section, get
- > either spybot search and destroy or adaware SE they are
- > free, make sure you update each of them first gathering
- > the more recent update files, scan your machine and see
- > if that helps.
- >
- > If this persists your Winsock32.dll file may be
- > corrupted, that's the last resort, get the XP winsock fix
- > file at Kellys Korner
- > >-----Original Message-----
- > >I have a Dell dimension 8300 machine with XP Pro O.S. I
- > am accessing the Internet with SBC/Yahoo DSL. My
- > computer runs at 2.8 Ghz with a 80 gig HD and 512 MB Ram.
- > >
- > >Several times during the day my Internet connection
- > goes "dead" even though diagnostics show my DSL modem
- > still active (restarting the modem doesn't help).
- > By "Restarting" my computer I can then access the
- > Internet again until the next time the problem occurs.
- > When this problem occurs I can not run Firefox or Opera
- > either. So, I don't think it's an I.E. Problem.
- > >
- > >I don't believe I have a bug or spyware since I am using
- > ZoneAlarm Pro for Firewall, etc.; Norton Antivirus; Ad-
- > Aware; Spybot Search and Destroy; Spyware Blaster; SBC
- > Yahoo AntiSpy; and Spyware X-terminator. I update and
- > run these programs daily.

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> > *Any help with this problem will be appreciated.*

> >

> > *Sidney Friedman*