

microsoft.public.windowsxp.general: Re: Winxp crash on shutdown after being on for a few hours

Re: Winxp crash on shutdown after being on for a few hours

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-12/14911.html>

From: Kelly (*kelly_at_mvps.org*)

Date: 12/22/04

Date: Wed, 22 Dec 2004 01:34:19 -0600

Also:

You can use Event Viewer to view and manage the event logs, gather information about hardware and software problems, and monitor Windows security events.

To view the event log: Administrative Tools/Event Viewer or Start/Run/eventvwr.

To review Shutdown Event Tracker data, Open Event Viewer. Click System Log, scroll to the Event column, and find entries with the number 1075.

HOW TO: View and Manage Event Logs in Event Viewer in Windows XP

<http://support.microsoft.com/default.aspx?scid=kb;EN-US;q308427>

And also:

Go to Start/Run/Msinfo32/Hardware Resources, Components/Problem Devices and Software Environment/Windows Error Reporting.

Go to Help and Support/Pick a Task (left side)/Use Tools to view.../(left pane)My Computer Information/(right pane)View the status of my system hardware and software/Hardware/Update and Troubleshooters.

How to Troubleshoot Hardware and Software Driver Problems

<http://support.microsoft.com/default.aspx?scid=kb;en-us;Q322205>

Try running the DirectX Tool: Start/Run/Dxdiag, Lower Hardware Acceleration (Display/Settings/Advanced/Troubleshoot/Hardware Acceleration). Check System Info for problematic issues: Start/Run/Msinfo32/Hardware Resources and Components/Problem Devices and Software Environment/Windows Error Reporting.

--

Happy Holidays,
Kelly (MS-MVP)

Re: Winxp crash on shutdown after being on for a few hours

microsoft.public.windowsxp.general: Re: Winxp crash on shutdown after being on for a few hours

Troubleshooting Windows XP

<http://www.kellys-korner-xp.com>

"Jumbaliah" <burnboy1000@hotmail.com> wrote in message
news:b83b4153.0412212322.7b4c005@posting.google.com...

> Hey there,

>

> I've had this problem with my winxp. It only happens when I've left
> the computer on for more than a few hours. When I click 'turn off
> computer' I loose my start menu and desktop icons for a second but the
> wallpaper stays (I assume this is explorer.exe crashing and
> restarting). Of course some the the system tray icons are missing
> after the start menu comes back up with my desktop icons. I then have
> to click on 'turn off computer' again etc and it will finally shut
> down. Anyone have this problem? Any solutions? I've looked and
> looked but all I find is problems where windows will restart
> unexpectedly. It happened both before and after I installed sp2.
> I've got all the latest updates, HDs are defraged, scanned for viruses
> and cleaned out spyware.

>

> P2.4c on Asus P4P800 Dlx

>

> Thanks for the help,

> burnboy