

Re: XP Home and Pentax software.

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-12/12246.html>

From: Eric McG (*dontbother_at_att.net*)

Date: 12/18/04

Date: Fri, 17 Dec 2004 20:27:37 -0500

That may be a good indication that the device wasn't unplugged correctly. Some USB devices must be unplugged using the icon or hardware wizard, if not then the system acts as you describe.

Yours may or may not need this dismount procedure. Please check your camera owner's manual for this requirement.

Then again, this could be another one of those mysterious SP2 hiccups.

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Hope this helps..Reply in newsgroup only.

Eric McGillicudy

"dmb06851" <dmb06851@discussions.microsoft.com> wrote in message
news:2019190E-FB96-400D-860E-4C6658E41AEF@microsoft.com...

> Hi Eric,

> It's a new problem. I've had the software installed for quite a long time.

>

> There never was an icon in the system tray. I would connect the camera to a

> USB port, switch the camera on and the pc would work its magic and offer me

> various options - downloading the images for example.

> When I switch the camera on now the software doesn't run. The only response

> I get is the dull chime-like sound effect whcih one always gets when

> something is newly connected to a USB port.

>

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>

> "Eric McG" wrote:

>

> > Is this a new problem or is this a new camera installation? If the latter,
maybe

> > you should be using the unplug/eject icon or the hardware wizard (Control
Panel

> > Add/Remove Hardware). Check your owner's manual for requirements.

> >

> > If you need but don't have the icon present in your Systray post back for

> > restoration instructions.

> >

> > --

> > Hope this helps..Reply in newsgroup only.

> > Eric McGillicudy

> >

> > "dmb06851" <dmb06851@discussions.microsoft.com> wrote in message

> > news:19C8F455-A417-41C7-BE81-63FA00B1703A@microsoft.com...

> > > When I connect the camera to a USB port it is detected and identified

microsoft.public.windowsxp.general: Re: XP Home and Pentax software.

> > > correctly but the software to download images no longer starts. I have
run
> > > Pentax's cd again and selected the "repair" option but it has made no
> > > difference.
> > > Any ideas anyone?
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