

## Help for a novice

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**From:** thamesman (*thamesman\_at\_discussions.microsoft.com*)

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I use an Acer Tmate800 with fully updated XP. It has Bluetooth which I have used successfully except that I have 2 problems that need fixing.

I now often get a little info box which appears and says that there is "Error in stack device"

What does this mean and how do I correct it.?

I also want to connect a BTooth mouse and was sent a help video by mouse manufacturer to show how to pair it but there is only one part I am missing.

In order to select the mouse I do the following.

Select Bluetooth Wizard set up.

Check "I know service..." click next

I need then to select "Human Interface Device" but this is missing from list and is as far as I can go. Where is it?

I tried pairing the alternative way which asked for a passkey but manufacturer said this is absolutely not required. The pairing is a simple operation and I should use "Human Interface" method as this does not require passkey.

I also made a mistake in creating and enabling the "BT Lan Access Service driver"

How do I remove this.?

Any ideas..

Many thanks