

microsoft.public.windowsxp.general: Re: USER PROFILE CORRUPT?? HELP!!!!

## Re: USER PROFILE CORRUPT?? HELP!!!!

**Source:**

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**Date:** 10/09/04

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Try the following...

Rename the profile. For example...

C:\Documents and Settings\account\_name  
to  
C:\Documents and Settings\account\_name.bak

Relogon to that account and the profile will be recreated. In my example, logon as 'account\_name'.

If this works, copy the subdirectories from  
C:\Documents and Settings\account\_name.bak  
to the new  
C:\Documents and Settings\account\_name

If it doesn't work (using my example), delete the "C:\Documents and Settings\account\_name" profile and then rename the backup "account\_name.bak" back to "account\_name"

Dave

<anonymous@discussions.microsoft.com> wrote in message  
news:0e1a01c4ad97\$fdb6a950\$a501280a@phx.gbl...  
| (PLEASE READ ENTIRE PROBLEM, I CANNOT GET ANYTHING TO  
| WORK – THIS COMPUTER IS REALLY MESSED UP!!)

|  
|  
| When I start up my PC I get to the Windows XP Home Login  
| Screen and instead of showing my Users and letting me  
| choose one to log into it brings up an error box that  
| says:

| "  
| User Environment  
|  
| Windows cannot log you on because your profile cannot be  
| loaded. Check that you are connected to the network, or

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| that your network is functioning correctly. If this  
| problem persists, contact your network administrator.

|  
| DETAIL – The system has attempted to load or restore a  
| file into the registry, but the specified file is not in a  
| registry file format. "

|  
| The error box then counts down from 30 or I click OK and  
| instead of logging in the error box just comes back up and  
| starts the 30 second count again. This continues and I  
| cannot even log into my computer.

| I am not on a network it is a single home desktop PC so I  
| do not understand why it is saying that I cannot connect  
| to the network because I AM ON NO NETWORK!!! When I put  
| the Windows XP Home disk in the drive and try and boot  
| from that it brings up errors. I cannot do anything on  
| this computer. (I am on another computer trying to get  
| help!!!!) How can I fix Windows if I cant even get into  
| Windows or the Dos prompt even??? Safe mode doesnt work,  
| nothing works. Please Help!!!!!!!!

| I think that my User Profile got corrupted so I tried to  
| create another Administrator account and I made the  
| corrupt administrator a limited account because I thought  
| that the computer would load the new uncorrupt  
| administrator account as default but it just brings up  
| this error instead.

|  
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