

Re: XP Pro not working properly

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/5697.html>

From: Rick \ (rick_at_mvps.org)

Date: 10/05/04

Date: Tue, 5 Oct 2004 06:20:29 -0400

Hi,

A dual boot is a good idea until you sort it out, and yes you can later remove the WinME installation. The problem you are mainly encountering is a lack of proper drive support for the system. The specifications you gave are sufficient to run XP, but the Compaq hardware isn't supported "out of the box" in the retail version of WinXP. You are going to need to locate proper modem and display drivers, preferably from the device manufacturers though you might be able to find some on the HP/Compaq support site.

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Best of Luck,

Rick Rogers, aka "Nutcass" - Microsoft MVP

<http://mvp.support.microsoft.com/>

Associate Expert - WindowsXP Expert Zone

www.microsoft.com/windowsxp/expertzone

Windows help - www.rickrogers.org

"Amrit Prasad" <prasadamrit@hotmail.com> wrote in message

news:057b01c4aab6\$7b514530\$a601280a@phx.gbl...

> Hello,

> I have purchased a copy of windows xp professional full
> version and did the upgrade from me installion myself just
> yesterday, but it didnt seem to some of my drivers
> correctly like my video card for one, especially its dual
> monitor support and it said that it was conected on a pci
> slot when in reality it is on a agp slot and my modem
> driver was wrong, the main problem however was the fact
> that internet explorer or the whole of windows didnt seem
> to recognize my being conected to the internet, i mean it
> dials up normally, connects and stays connected, but then
> i open up internet explorer and it acts as how it would if
> i wasnt connected, i figured it cannot be my modem because
> i did connect to my friends computer using hyperterminal
> and he transfered me the modem drivers from there and the
> problem still wasnt solved, what could this be, at the
> moment i uninstalled xp, and it automatically reverted
> back to Windows Me, so that i could use my internet as
> usual again. I called my isp before when it was xp to make
> sure that the connection was good and they helped me as
> far as they could but no problems were solved, could the
> geniuses at microsoft please help me, because xp didnt
> come cheap at 600 dollars and the store i bought it from
> refuses to accept refunds after the packaging is opened

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> (which is kind of silly considering you have to open it to
> check if the program works or not.)
>
> P.s// so at the moment i have considered going dual boot
> but how would i do this dual boot thing and how much
> harddrive space does it require? , is it possible to later
> on uninstall the dual boot thing to save harddrive space
> and then do the upgrade from me to xp if i can get
> everything working on xp with the dual boot.
> contact me at : prasadamrit@hotmail.com ,
> your help would be very much appreciated oh and below i
> have listed my systems statistics to help you help me,
> would you recomend that i get to xp with this system?
> thanks again
> My Computer
> Compaq Presario 5WV490 , Purchased 13/08/01
> Processor : AMD Athlon 1.2ghz
> Memory : Upgradable up to 768mb, came with 128 but i
> upgraded to 640mb SDRAM pc 133
> Cache: 256kb level 2 pipeline burst cache
> Hard drive: 40.0 gb ultra dma 7200rpm (at the moment i
> have 23gb free space)
> Diskette Drive: 3.5'' 1.44mb diskette drive
> DVD-ROM Drive: 10x dvd reader drive
> CDRW: 8X/4X/32X CD-RW drive
> Modem: 56K ITU V.90 (14.4K Fax)
> Networking: Accton 10/100 Ethernet Network Interface Card
> Graphics: 32MB nVidia M64 Pro 4xAGP w/Tv Output
> 128-bit hardware accelerated 3d graphics
> MPEG full motion video playback
> Compaq Audio: Analog Devices AD1881 Audio
> PHAT Stereo
> Dolby Digital Surround Sound (AC-3)
> JBL Platinum Series Amplified Speaker
> System
> Monitor: Multimedia Monitor Compaq MV 740 17"
> Additional Features: Compaq USB internet keyboard,
> internet scroll mouse.
> O.S: MS Windows ME (i dont have the ME disk because it was
> installed with the system)
>
> so which hardware is definately incompatible with xp pro,
> and which should i download drivers for before i install
> xp,where to i obtain drivers from, how do i install it,
>
> I appreciate you patience in reading my extraordinarily
> long Support Request, thanks again
> I am at : prasadamrit@hotmail.com
>
> Amrit Prasad
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