

Re: Help! My browsers can't access the Internet! Everything else can!

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/28477.html>

ivand67_at_yahoo.com

Date: 10/30/04

Date: 30 Oct 2004 16:10:28 -0700

Bryan, thanx for your help but that didn't do it (and I didn't try it now, I tried that yesterday, and Norton IS doesn't ask whether you wish to save settings or not, BTW).

It was a WINSOCK problem. I found a link to the program after making a thorough search of the Microsoft groups. I downloaded and ran a program called Winsock XP Fix (version 1.2, Google for it if you see this message and are having the same problem). It fixed the WINSOCK settings and a bunch of other background Internet settings. I restarted, and everything's working perfectly now.

Problem solved...

Bryan Martin wrote:

> *Uninstall norton and IE should work. While uninstalling it will ask do you wish to save settings. Tell this no, that way if you reinstall you will start from scratch.*

>

>

> *"ivand67" <ivand67@yahoo.com> wrote in message news:b44d669e.0410301237.6fde4b18@posting.google.com...*

> *Hi...*

>

> *I recently had to uninstall SP2, re-install Windows with my SP1 disc, and then re-install SP2 along with all the available updates from Windows Update. I also installed new versions of Norton Internet Security and Norton SystemWorks (2005).*

>

> *Everything's fine now, except for one really annoying problem that I just can't figure out: all of my programs can access the Internet except for my browsers! I really don't know why - everything else*

microsoft.public.windowsxp.general: Re: Help! My browsers can't access the Internet! Everything else can!

can.

> > *I'm typing this message right now because I'm using Windows Explorer*

> > *instead of Internet Explorer (opened up My Computer and typed in*

> > *google.com – this did not open Internet Explorer, rather, it just*

> > *turned it into an Internet Explorer window but under Task Manager,*

> > *iexplore.exe is not open).*

> >

> > *It's not about the firewall or program control (for Internet access)*

> > *either – with the firewall disabled, the same problem happens.*

> >

> > *I'm on my home network – I tried it with my wireless adapter, and*

> > *connecting my DSL modem straight to my computer, and it's all the*

> > *same. I checked for viruses with NAV 2005 last night (with all the*

> > *latest virus definitions), and nothing. I thought it was a virus or*

> > *maybe spyware, and that didn't work either. It's really weird.*

> >

> > *I've tried it with all my browsers: Firefox, Internet Explorer, Opera,*

> > *Mozilla and Netscape – none of them can open up a single page.*

> > *Internet Explorer crashes if I attempt to access a page too many times*

> > *in a single session. All the other browsers simply refuse to open up a*

> > *page. At the beginning, it seems like they are, but then right away*

> > *they stop and nothing happens.*

> >

> > *I've ran Spybot and Ad-Aware SE 1.05 Pro with a full system scan,*

> > *updating the definitions for both programs before scanning of course.*

> > *Nothing. I've disabled the Windows Security Center and the Windows*

> > *Firewall, and still, nothing.*

> >

> > *At this point, I'm clueless. There's no way to simply uninstall*

> > *Internet Explorer, and of course, I already tried that with Firefox*

> > *and Opera, and they still can't surf the Internet. All other*

> > *programs*

> > *are working great with the Internet – for example, Azureus*

> > *(BitTorrent*

> > *client), can download anything just fine – I'm going at 60 KB/s with*

> > *it which is higher than my average through BitTorrent.*

> >

> > *If you have a clue of what it could be (disabled Windows service,*

> > *missing driver, whatever) please let me know. Any other comments,*

> > *suggestions and questions would also be appreciated.*

> >

> > *Thank you in advance!*

Re: Help! My browsers can't access the Internet! Everything else can!