

## Re: Can't see USB hard drive

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/26610.html>

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**From:** Rick \ (rick\_at\_mvps.org)

**Date:** 10/28/04

Date: Thu, 28 Oct 2004 06:28:59 -0400

Hi Dean,

Yes, USB drives can be finicky at times. The steps here are a place to start:

General USB Troubleshooting in Windows XP

<http://support.microsoft.com/?kbid=310575>

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Best of Luck,

Rick Rogers, aka "Nutcass" - Microsoft MVP

<http://mvp.support.microsoft.com/>

Associate Expert - WindowsXP Expert Zone

[www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)

Windows help - [www.rickrogers.org](http://www.rickrogers.org)

"Dean" <Dean@discussions.microsoft.com> wrote in message

news:CC1A557-115A-4A97-A453-076442A4A03B@microsoft.com...

> Today I am not able to detect or "see" an external USB hard drive that I  
> occasionally attach to my notebook. I can't find it in my network places.  
> In My Computer Magage- Device manager I show a mass storage device in the  
> USB group but not in removeable storage or Disk management. When I remove  
> the driver in the device manager USB Mass storage device XP sees a new  
> mass  
> storage device and reinstalles the drivers. This is saying to me that my  
> system knows it's there. Why cant I address or 'see' it. Am running XP  
> PRO  
> with SP2.  
> Thanks