

## RE: Please! Confirm or deny.....

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/24442.html>

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**From:** toadlilly (toadlilly\_at\_discussions.microsoft.com)

**Date:** 10/25/04

Date: Mon, 25 Oct 2004 11:51:07 -0700

/nod

agreed after more research..... I will also try to get a repair copy of SAM out in system32/config... maybe it got corrupted.. /shrug but since this is plain ole XP and not windows seerver... I am now suspecting the hard drive is just plain so dirty a reformat didnt 'fix' it.

thanks s o much for answering!!!!!!!!!!!! <hands David a cookie>

~ toadlilly

"David H. Lipman" wrote:

- > *Not Sasser not Blaster.*
- >
- > *Maybe hardware or software corruption.*
- >
- > *Run a complete Check Disk and/or use hrad disk manufacturer diagnostics and*
- > *make sure there is no corruption based upon a hard disk problem.*
- >
- > *Based upon a MS TechNet CD lookup on – "Security Accounts manager*
- > *initialization failed" I got...*
- >
- > *This problem may occur if the Active Directory directory service contains*
- > *duplicate cross-reference objects, and these objects represent domains that*
- > *are in the Partitions container. If there are duplicate cross-reference*
- > *objects, Windows Server 2003 cannot initialize the Security Accounts Manager*
- > *(SAM) and Active Directory cannot start. Examples of how you might create a*
- > *duplicate cross-reference object include the following: You seize the domain*
- > *naming operations master role while Active Directory is broken for a long*
- > *period. You seize the domain naming operations master role. Next, you perform*
- > *an authoritative restore of Active Directory from a backup that was made*
- > *before you seized the domain naming master role. Note Microsoft Windows 2000*
- > *domain controllers do not verify all the cross-references. Therefore, Windows*
- > *2000 domain controllers do not experience this problem.*
- >

microsoft.public.windowsxp.general: RE: Please! Confirm or deny.....

> *To resolve this problem immediately, contact Microsoft Product Support Services to obtain the hotfix. For a complete list of Microsoft Product Support Services phone numbers and information about support costs, visit the following Microsoft Web site:*  
> [http://support.microsoft.com/default.aspx?scid=fl;\[LN\];CNTACTMS](http://support.microsoft.com/default.aspx?scid=fl;[LN];CNTACTMS)  
>  
>  
> *When you start your Windows XP Home Edition or Windows XP Professional–based computer...*  
> **CAUSE**  
> *This issue may occur if the Security Accounts Manager file (SAM) is corrupted or missing.*  
> **RESOLUTION**  
> *To resolve this issue, either restore or replace the SAM file.*  
>  
> *However, I could NOT get anything cross referenced to "error code 0x0000008"*  
>  
> *Dave*  
>  
>  
>  
>  
>  
> *"toadlilly" wrote:*  
>  
> > *reformat of hard drive, reinstallation of xp and sp2. firewall on, cleaned*  
> > *system with updated norton definitions, ran adaware and spybot and*  
> > *cwshredder. system ran ok for 4 days then....*  
> >  
> > *diaglog on boot up says:*  
> >  
> > *Security Accounts manager initialization failed because of following error =*  
> > *handle is invaled error 0x0000008. Click ok to reboot.*  
> >  
> > *rinse and repeats et nauseum.*  
> >  
> > *I cannot get into safe mode. I can get into recovery console with os cd.*  
> >  
> > *this error does not include a countdown and inside windows. I cannot boot*  
> > *into windows and/or safe mode at all. therefore I am unclear if this is*  
> > *sasser or not. COuld someone please comfirm or deny <if possible> so I know*  
> > *to investigate devices or figure out how to work sasser out via recovery*  
> > *console.*  
> >  
> > *thanks*  
> > --  
> > ~ toadlilly

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