

norton internet security problems

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oh and have you scanned for a virus. update daily....

>-----Original Message-----

>Don't know if this is the proper group to post this to and would be happy

>to be directed to a more appropriate one.

>

>Runng winXP Pro with service pack 2. Norton Internet Security is ON and

>the windows one turned off.

>

>(1) when I boot up the NIS icon is no longer in the system tray. Yes, I've

>told NIS many times to put it there. Occasionally this works, but for the

>most part no.

>

>(2) When I go to the symantec site and run their security scan is says the

>telnnet port is open. But, I don't see how to close it.

Yes, I see I can

>specify it in the "Advanced" section, but it also looks as if this becomes

>the general rule and I don't know which of the other ports to specify as

>on/off. I want to be able to say ADD telnet to the list of blocked ports,

>leaving other port settings as is.

>

>(3) When I double click the NAV icon in the tray and then click "Norton

>Internet Security" it says I need to launch it. Despite the fact that (1)

>shows it's already running.

>

>(4) After launching it (again!) in (3) I now run the Symantec security

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>*check and it shows that ALL ports are blocked.*

>

>*Any help most appreciated.*

>

>*TIA.*

>

>*Roy*

>

>*P.S. If there's a more appropriate group to post this too*

I'd be pleased to

>*be told.*

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