

Re: Task Scheduler Problem

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/22796.html>

From: Vanguardx (*see_signature*)

Date: 10/23/04

Date: Sat, 23 Oct 2004 00:53:15 -0500

"Bruce" <parcxman@netscape.net>

wrote in news:Xns958AE302196CFparcxmannetscapenet@63.240.76.16:

> *I'm at my wits end.*

>

> *I run WinXPHome, and McAfee VirusScan (VS), on three machines. VS is*

> *set to automatically look for updates every 5 minutes, and to*

> *automatically scan once a week. It used to work fine on all three*

> *machines, but now it's broken on one of my machines, and has been for*

> *a while. I can't correlate it with anything, but I believe it has to*

> *do with the Task Scheduler. I am the administrator (default), don't*

> *use a pw to sign on, and the machine is called XPMachine. Both tasks*

> *were created using the McAfee Security Console. All paths appear to*

> *be correct, and I shouldn't need a password. If I try to run the*

> *tasks manually, sometimes they will sometimes they won't.*

>

> *If I look at the Task Scheduler, it shows these two tasks:*

>

> *1)mcupdate...could not start, or sometimes, the scheduled task did not*

> *run*

> *2) McAfee.com Scan for Viruses...could not start, or sometimes, the*

> *scheduled task did not run*

>

> *The log for 1) appears every 5 minutes, as it should, but note that*

> *the error reason changes. These two errors alternate every 5 minutes:*

> *"McAfee.com Update Check (XPMACHINE-DEFAULT).job" (mcupdate.exe)*

> *10/22/2004 2:29:00 PM ** ERROR ***

> *The attempt to log on to the account associated with the task*

> *failed, therefore, the task did not run.*

> *Verify that the task's Run-as name and password are valid and try*

> *again.*

> *"McAfee.com Update Check (XPMACHINE-DEFAULT).job" (mcupdate.exe)*

> *10/22/2004 2:34:00 PM ** ERROR ***

> *Unable to start task.*

> *The specific error is:*

> *0x80070057: The parameter is incorrect.*

> *Try using the Task page Browse button to locate the application.*

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>
> *The log for 2) is:*
> *"McAfee.com Scan for Viruses – My Computer (XPMACHINE-DEFAULT).job"*
> *(mcmnhldr.exe) 10/22/2004 10:00:00 PM ** ERROR ***
> *The attempt to log on to the account associated with the task*
> *failed, therefore, the task did not run.*
> *Verify that the task's Run-as name and password are valid and try*
> *again.*
>
> *If I try to run it manually, the log is:*
> *"McAfee.com Scan for Viruses – My Computer (XPMACHINE-DEFAULT).job"*
> *(mcmnhldr.exe) 10/22/2004 10:10:12 PM ** ERROR ***
> *Unable to start task.*
> *The specific error is:*
> *0x80070057: The parameter is incorrect.*
> *Try using the Task page Browse button to locate the application.*
>
> *I can run either the update or the scan by using the McAfee Security*
> *Console, but nothing works automatically, or manually, through the*
> *task scheduler.*
>
> *I've googled and been to the Microsoft KBs, but all articles are about*
> *operating systems earlier than XP.*
>
> *This is driving me nuts, since I no longer have automatic scanning or*
> *updating. The scanner is working in real-time, though. I downloaded*
> *the eicar test "virus", and it was caught.*
>
> *I've compared settings with my other two working XPHome machines, and*
> *they are identical.*
>
> *Does anyone have any ideas?*
>
> *Sincerely,*
> *Bruce*

Is the RunAs field in the settings for the task set to your account?
Maybe it needs to be an administrator-level account. Have you tried
deleting the tasks and get McAfee to recreate them?

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