

## Re: can't open attachments

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/20167.html>

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gloria wrote:

> Hello

> I can't open my attachments from emails I receive as it says they

> are

> unsafe. Is it not to do with my settings somewhere as they all

> can't

> be unsafe, can they. Please if anyone has the answer I would really

> appreciate it. I am also writing the solutions to my problems down,

> so I can fix them myself in the future, so your answer is very

> important to me, especially if it works, Thank you.

> --

> Glo

Outlook Express' default security settings are simply trying to protect you. OE has no way of telling whether an attachment actually contains a virus or not, so it temporarily blocks any of those file types that could potentially contain a virus. In Outlook Express, Tools > Options > Security, uncheck the "Do not allow attachments to be saved or opened that could potentially be a virus" option, assuming you trust the source, of course. The wiser course of action, however, would be to modify your list of unsafe files, as outlined in the KB articles below:

Cannot Open E-Mail Attachments in OE After You Install SP1

<http://support.microsoft.com/default.aspx?scid=kb:en-us:Q329570>

Information About the Unsafe File List in Internet Explorer 6

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:291369>

OLEXP Using Virus Protection Features in Outlook Express 6

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:291387>

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Bruce Chambers

Help us help you:

<http://dts-l.org/goodpost.htm>

<http://www.catb.org/~esr/fags/smart-questions.html>

You can have peace. Or you can have freedom. Don't ever count on having

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both at once. - RAH