

microsoft.public.windowsxp.general: Re: Windows XP Pro is FUBAR'd!!! Help!

## Re: Windows XP Pro is FUBAR'd!!! Help!

**Source:**

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**From:** Kelly ([kelly\\_at\\_mvps.org](mailto:kelly_at_mvps.org))

**Date:** 10/18/04

Date: Mon, 18 Oct 2004 01:27:20 -0500

Which registry key/entry did you remove, Ernie? As for the browseui.dll error, this generally has to do with Norton Systemworks 2003 Pro.

Either way, run this combo in the meantime:

Run Ad-Aware, Spybot and HijackThis:

<http://www.majorgeeks.com/downloads31.html>

Note: Update each program, once installed, before running.

Note2: To avoid the False-Flag for the DSO Exploit (W3), open Spybot/Advanced Mode/Settings/Ignore Products. On the All Products Tab, scrol to DSO Exploit and check that item only. Randy (silj)

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All the Best,  
Kelly

Microsoft-MVP Windows® XP-Shell/User

2004 Windows MVP "Winny" Award

Troubleshooting Windows XP

<http://www.kellys-korner-xp.com>

Taskbar Repair Tool Plus!

<http://www.kellys-korner-xp.com/taskbarplus!.htm>

"Ernie" <[Ernie@discussions.microsoft.com](mailto:Ernie@discussions.microsoft.com)> wrote in message

news:DA71D1FE-C846-4C5E-AD01-91B6597092B9@microsoft.com...

>I tried to be as breif as possible, but like it or lump it, this is

> paractuically a novel...

>

> Last week, I was having problems moving/deleting .AVI files on my

> computer.

> I googled the problem, and the solution was simple enough, remove a single

> registry entry. So I did, nothing I haven't done a dozen times before...

> Friday night, I went to use these .AVI files, and Media player wouldn't

> play

> them, but it worked fine before I modified the registry... I ran the AVIs

> thru GSpot Codec tool, and some of them came back with corrupt headers,

> but

> they ALL played fine in WMP a few days previously.

>

> So I said to myself, "Self, use System Restore". I opened system restore,

> selected a system checkpoint from 1 week previous. I restored the

> computer,

> and found the problem was still uncorrected, and a few of my files had

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> been  
> moved around and/or renamed and/or copied. I didn't like this, so I  
> reverted  
> back to the pre-restored state, figuring the files that had been  
> moved/renamed/copied would be undone. I then selected a different restore  
> point, and rinse, lather, repeat... After about 4 restores, my Systray  
> flashed a message saying I was dangerously low on hard drive space. I  
> checked it out and I was sitting at approximately 180mb remaining, and  
> when I  
> started an hour previous to that, I had about 2.1gb free. I decided to do  
> another revert. This is when the proverbial excrement hit the air  
> circulation device...  
>  
> The last revert seemed to progress normally for the shutdown. When the  
> sytem restarted however, after I logged in, I got a message saying I was  
> missing browseui.dll and explorer.exe could not open. I hit Ctrl-Alt-Del,  
> and got a similar message for taskman.exe and vdmdbg.dll. I rebooted the  
> machine and opted for safe mode, same results. I rebooted again into safe  
> mode command prompt. (my memories of DOS commands have served me well...)  
> From there I was able to find copies of those files in the SP2 update  
> package  
> stored in C:\Windows\SoftwareDistribution\download\> gobbledeygook here>\. I had previously installed SP2 and found it slowed  
> the  
> performance of my computer, and had uninstalled it. There was another  
> similar update in the download folder (also named with numbers and  
> letters).  
> I think it was a major KB update or it might have been SP1, b/c it was  
> almost  
> as big as the SP2 update. Once I copied those two files from the SP2  
> Update,  
> I typed explorer, and got a slightly different message, having to do with  
> a  
> different dll file. iexplore.exe didn't work because shdocvw.dll was  
> missing. I tried Taskman again, and it came up. From there, I decided  
> the  
> most prudent course of action was to run an update, to restore all of the  
> dlls, as they had obviously been adversely affected somehow. So, from  
> taskman, I opened the run box, browsed to the non-SP2 update in  
> C:\Windows\SoftwareDistribution\download\, and ran it. It seemed to go  
> ok.  
> Until it restarted... Then the excrement hit the air circulation device  
> again....  
>  
> At this point, the computer would display the XP pro startup screen, but  
> before the log in screen would normally come up, there was a flash of a  
> Blue  
> Screen of Death, and the computer restarted. It came up saying windows  
> hadn't started correctly (duh) and prompted me for various safe modes,  
> last  
> known good configuration, or start windows normally. All produced the  
> exact  
> same result; blue screen of death and restart.  
>  
> I did not make an ASR disk, and I didn't install the recovery console.  
> However, I was able to get a DOS command prompt using my old WinME startup  
> disk. (Amazingly enough, the entire file structure is intact, and AFAIK,  
> so  
> is the registry, b/c I could open regedit from taskman previously, and no  
> errors came up.) From there, I manually copied all of the files from the  
> SP2  
> update to C:\Windows\System32, and restarted the computer. This brought

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> me  
> back to where I was before; I could start the computer in safe mode -  
> command  
> prompt, and taskman was ok, but explorer.exe wasn't working, etc. From  
> there, I tried running the SP2 update. Again, the update seemed to run  
> normally. Upon restart, the blue screen of death came back. I found a KB  
> article regarding the BSoD/Restart loop, and it suggested extracting  
> kernel32.dl\_ from my WinXP Pro disc. However, my friend took it with him  
> when he moved to Calgary. I borrowed my Dad's XP Pro Upgrade disc, and  
> extracted the file from there (using the ME Startup disk DOS prompt),  
> however, this did not correct the problem either. I haven't tried  
> anything  
> else at this point, as I am pretty much out of ideas....  
>  
> The machine specs:  
> Athlon T-Bird 1.3Ghz on Soyo K7VTA-Pro mainboard  
> Win XP Pro SP1 with all latest updates except SP2 (When it last worked,  
> anyway)  
> 256mb Ram  
> NVidia GeForce2 MX 64mb