

Re: Temporary Windows when Linking

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/15157.html>

From: Dario (*Dario_at_discussions.microsoft.com*)

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I have Spybot, AdWare SE Plus and Norton AntiVirus, along with Sygate Personal Firewall on my PC. Although I have not run the virus and malware programs in Safe Mode I ran them in Windows before installing SP2. As instructed, I turned off the firewall to install SP2. I will run the malware and virus checks in Safe Mode. I'll let you know the result. Thanks

"Malke" wrote:

> *Dario wrote:*

>

> > *Since I installed SP2 every time I click on a link on some web sites a
> > new window opens momentarily and then closes all open browser windows.
> > This also happens when I click on a link within an email message from
> > the same web sites, a browser window opens for an instant then closes,
> > specifically eBates or BizRate. This happens in IE6 and Opera.*

>

> *You have malware on your system. This has nothing to do with SP2,
> although you are very lucky that your system is working since
> installing SP2 on an infested machine can cause a lot of problems.
> Clean up your computer:*

>

> *1) Scan in Safe Mode with current version (not earlier than 2003)
> antivirus using updated definitions;
> 2) remove spyware with Spybot Search & Destroy
> (www.safer-networking.org) and Ad-aware (www.lavasoftusa.com). These
> programs are free, so use them both since they complement each other.
> You may also want to run CWShredder and HijackThis from
> <http://aumha.org/freeware.htm>. Although CWShredder is no longer being
> updated, it will still clean older variants of the CoolWebSearch
> malware. If you do not have success with this, there are new removal
> steps at http://www.silentrunners.org/sr_cwsremoval.html. A combination
> of HijackThis and About:Buster (<http://www.majorgeeks.com>) works well
> in removing homepage hijackers. Always read the instructions before
> running a spyware removal tool. Be sure to update these programs before
> running, and it is a good idea to do virus/spyware scans in Safe Mode.
> Make sure you are able to see all hidden files and extensions (View tab
> in Folder Options);*

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- > 3) *If you are running Windows ME or XP, you should disable/enable System*
- > *Restore because malware will be in the Restore Points. With ME, you*
- > *must disable System Restore completely. With XP, you can delete all but*
- > *the most recent (presumably clean) System Restore point from the More*
- > *Options section of Disk Cleanup (Run>cleanmgr.msc).*
- >
- > *Since you have SP2, you should have Automatic Updates and the Windows*
- > *Firewall on. Do not turn off the Windows Firewall unless you are using*
- > *a third-party firewall.*
- >
- > *Malke*
- > *--*
- > *MS MVP – Windows Shell/User*
- > *Elephant Boy Computers*
- > *www.elephantboycomputers.com*
- > *"Don't Panic!"*
- >