

Re: I have to close my documents before my desktop appears!

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/10691.html>

From: Diane (*anonymous_at_discussions.microsoft.com*)

Date: 10/09/04

Date: Sat, 9 Oct 2004 16:13:15 -0700

Yes, I updated virus software, in fact that day. I called tech support for a hardware issue, and while I was on the phone with him, I said by the way can you tell me how to fix this with my documents. Was on the phone an hour, he couldn't get it fixed. Have run a virus scan at least twice since then (full scan) have even defraged. Am consistantly running an update on my virus definitions. I hope this fix works. Thank You.

original message-----

>Diane wrote:

>

>> *I have tryed everything, called tech support, he had me go into msconfig, try everything possible to keep them from appearing. Even go as far as a system restore. Amazingly that did not work either. I have windows XP professional, and all the desktops, suddenly have this problem. All you have to do is close them, then the desktop comes up. Not really a huge problem, just really*

>> *annoying, Could someone please tell me how to keep this from happening all the time. Have no idea how this happened.*

>>

>> *Thank you*

>

>*Are you saying that the My Documents folder opens on startup on all the*

>*desktops? Then I think you have a virus and all the computers on the*

>*network are infected. Take the network down immediately and scan each*

>*computer with a current antivirus (version no earlier than 2003) using*

>*updated virus definitions in Safe Mode. If the machines are clean, here*

microsoft.public.windowsxp.general: Re: I have to close my documents before my desktop appears!

>is a link to a fix by MVP Kelly Theriot:

>

>http://www.kellys-korner-xp.com/xp_abc.htm

>

>Click on "M" for My Documents and scroll down to your issue. But I

>really think you'd best check for viruses first.

>

>Malke

>--

>MS MVP – Windows Shell/User

>Elephant Boy Computers

>www.elephantboycomputers.com

>"Don't Panic!"

>.

>