

RE: Explorer keys on mouse

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Did you set up your choices in Mouse Properties? Install the latest Intellipoint software available on the web site? The software that comes with the mouse is already out of date. Go to Cntl Panel, Other Hardware, Mouse and see if the correct mouse & driver are selected. Then set up the buttons again, click apply, OK. If you can't get it to work & it's a MS product, start a hardware problem report at Microsoft. You have free web support for new hardware. You'll need the serial number from the bottom of the mouse. Alternately, you can return it to the store and get another.

"Shane" wrote:

- > *I have just installed an intellimouse(optical) I can't the backward and*
- > *forward buttons to work. I have re-installed the software etc. The buttons*
- > *work for cut and paste etc. The default settings one don't work!!*
- > --
- > *Shane Massey*