

## Re: Windows explorer crashes after SP2 installation

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/0643.html>

---

**From:** dk (*dk\_at\_discussions.microsoft.com*)

**Date:** 09/30/04

Date: Thu, 30 Sep 2004 14:29:06 -0700

Thanks for the effort

My problem persists in safe mode and after disabling all shell components and after virus/adv scan and after checking system files â€¦  
Going on with the searchâ€¦.

"Don Taylor" wrote:

- > "David" <*anonymous@discussions.microsoft.com*> writes:
- > >After sp2 installation – control panel causes windows
- > >explorer crash (restart) without error messages.
- > >After automatic restart – not all taskbar icons return.
- >
- > There have been a string of folks reporting very similar problems
- > to what you are reporting. Some find that anything which uses
- > Windows Explorer (Recycle bin, folder shortcuts, control panel,
- > etc) all have a similar problem. Some find that right clicks are
- > their major problem. Some find any click. Some find it crashes
- > on open. Some find it refuses any clicks. There are some claims
- > but I've been scanning the thousands of postings on SP2 and I don't
- > think you will find any with "the fix" for this, at least yet.
- >
- > But, some find it will work when you boot in safe mode.
- >
- > And, some find it will work when you create a new user and switch
- > to that user to try it.
- >
- > One of those might be a temporary work-around till you get an answer.
- >
- > Some claim it is all spyware and viruses but I haven't seen any
- > posting that confirmed this for the Windows Explorer problem.
- > I carefully and repeatedly checked, no viruses or spyware and my
- > windows explorer locks up every time
- >
- > Some claim it is Divx or Spy Sweeper installed that is responsible

microsoft.public.windowsxp.general: Re: Windows explorer crashes after SP2 installation

> *for this but others have it, don't have those and some seem to have*