

Re: Please can you help

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/0075.html>

From: Andy (*Andy_at_discussions.microsoft.com*)

Date: 09/30/04

Date: Thu, 30 Sep 2004 04:43:04 -0700

Hi thanks for your message

Preparing for sp2 well what could we do we just did what 99% of people do download updates we are like 99% of people not a computer expert and we are getting fed up of all the names meanings and all the problems it really is spoiling peoples fun on the net all these spyware add ware adverts virus and massive of junk spam and watever !

as for getting this and that well we have anti virus recommeded from a windows update link we have privacy protection downloaded recommeded from our broadband and we downloaded spy sweeper so what more do we need to have a safe enjoying working time on the net ?

we are fed up of coming on line everyday to experince another problem why carnt things just work like they used too it beggers believe that people sell things that are full of faults !

as for preparing sp2 I did not know there was anything to prepare only download it !

Please will people who sell make or update things do so in plain English and anyone who sends virus and spyware programmes delibrate shud be sent to a prison for life we will never by anything that we get from a pop up and some of these big companys shud be ashamed when we go into our add and remove programmes we see all these names of things that are on our pc we have no idea what some are or what they do , do we need them shud we delete them this is a dilema in its self !

We are thinking of getting rid of our pc now and just going to a net cafe let them have the problem comes into my head !

As for this service pack 2 being such a great thing mm well seeing all the messages on here really reassures us of yet again !

we might like another person on here go and get a apple machine !

We are far from impressed of the daily battle of trying to live and be in a 21st tecnolgy world it really is time people just stopped and lived wth who and what they have just for a few minuties as we do not know who we are now and we have friends who like us have no idea of what is next !

Thanks to whoever we now are not able to play our music view our pictures go and see things on internet explorer as it sticks and frezzes after 10 minutes so menaing we have to reload ! oh and windows explorer mm well that sometimes decides to open if we keep trying to connect !

well enough of us winging I am going for a lie down and the other half is going to read a novel that has been lieing around for 3 years !

we are thinking of completly removing sp2 and everything else and just use this pc for games and writing articles now we have spent a fortune getting this pc all the bits webcam new mouse keyboard books etc etc and all for what mmmm I beg the question we most prob will be winged at now for writing a few lines on here but you know what you can just go and service pack 2 that !!

"Rock" wrote:

> *Andy wrote:*

>

> > *we have so many problems with windows xp now since we installed service pack 2*

> >

> > *we get error messages all the time we can not view our music photos and*

> > *documents from the main menu it comes up with windows explorer has acounted a*

> > *problem and needs to shut all the time we cna not get onto the windows update*

> > *now says please connect to internet even though we are on broadband we get*

> > *error messages al lthe time and everytime we turn on the pc we get this*

> > *message ERROR LOADING RUNDLL all the time please can you help I am not sure*

> > *if we can even get back on this so email us if you can any info on why ?*

> >

> > *could it be anti virus software ?*

>

> *Andy, did you properly prepare the system for the sp2 upgrade, including*

> *making sure it was free off all malware -- ie adware, viruses, worms,*

> *etc, using a combination of AV and anti-spyware programs?*

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> *How to remove Windows XP Service Pack 2 from your computer*

> <http://support.microsoft.com/?id=875350>

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> *Installing Service Packs*

> <http://www3.telus.net/dandemar/xpsp2.htm>

> <http://www3.telus.net/dandemar/spackins.htm>

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> *Pre-Install, Install, Cleaning Up Afterwards*

> <http://forum.aumha.org/viewforum.php?f=45>

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> *What to Know Before You Download and Install Windows XP Service Pack 2*

microsoft.public.windowsxp.general: Re: Please can you help

- > http://www.microsoft.com/windowsxp/sp2/sp2_whattoknow.msp
- >
- > *Get the Latest Updates and Information from Your PC Manufacturer Before*
- > *Installing Windows XP Service Pack 2*
- > <http://www.microsoft.com/windowsxp/sp2/oemlinks.msp>
- >
- > *The hard disk space requirements for Windows XP Service Pack 2*
- > <http://support.microsoft.com/?id=837783>
- >
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