

## Re: Upgrading pgm used by Windows XP

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-10/0074.html>

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**From:** Haggis (bingsnapREMOVE\_at\_THIShotmail.com)

**Date:** 09/30/04

Date: Thu, 30 Sep 2004 08:40:55 -0300

"Pam" <anonymous@discussions.microsoft.com> wrote in message  
news:43b401c4a6de\$c5daae10\$a501280a@phx.gbl...

> I've recently purchased a new desktop and trying to get  
> my old peripherals to work properly. Not quite adjusted  
> to the XP world yet.  
>  
> The EPSON Stylus Photo 1280 did not work properly so I  
> downloaded and installed XP upgrades from Epson. The  
> problem comes with the upgraded Ink Monitor. An error  
> message tells me that I have to installed the upgrade  
> without running windows because windows uses it – but I  
> don't know how to do that.  
>  
> I tried using add/remove programs to remove the prior  
> version but that just resulted in two copies on the ink  
> monitor running incorrectly.  
>  
> I know it's a simple question – I just can't find the  
> answer. Can anyone help?

does this ink monitor sit running down on the taskbar?

if so , can you turn it off /disable it from there? then try your upgrade...