

## Re: WinXP SP2 and ZoneAlarm

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-09/6942.html>

---

**From:** Donald McDaniel (*orthocrossNOSPAM\_at\_cablespeedDOTcom.invalid*)

**Date:** 09/05/04

Date: Sun, 05 Sep 2004 08:45:57 -0700

On Sat, 04 Sep 2004 19:56:00 GMT, "Steve"  
<srhaymesslaysspam@netcast.com> wrote:

>Too All:

>

>I am reposting this as apparently, I discovered another problem with SP2  
>involving reformatting in Outlook Express. Hopefully, I have it fixed now.

>

>I just installed WinXP SP2 by way of the CD that I ordered for free from MS.  
>So far, the only problem that I have is with ZoneAlarm.

>

>I am running ZA 4.5.594.000 as the reviews that I have read on the latest  
>version are unfavorable. I have been using ZA for about 3 years.

>

>I am also behind a hardware firewall, so ZA is mainly for monitoring  
>programs (or adware/spyware/trojans) that are trying to phone home (which  
>has helped me in the past). From what I have read the WinXP SP2 firewall  
>does NOT have this capability.

>

>Following instructions from my PC manufacturer (Dell):

>

>Turn Windows Firewall Off

><http://support.dell.com/support/topics/global.aspx/support/kb/en/document?dn=1090192&c=us&l=en&s=gen&cs=>

>

>and

>

>How Do I Prevent Microsoft® Security Center® from Giving Me Warnings When it  
>Doesn't Recognize My Firewall Software?

><http://support.dell.com/support/topics/global.aspx/support/kb/en/document?dn=1089839&c=us&l=en&s=gen&cs=>

>>

>I have done the following:

>

>Control Panel -> Security Center -> Firewall -> OffandControl Panel ->

>Security Center -> Firewall Recommendations -> I have a firewall solution  
>that I'll monitor myself

>

>NOW THE PROBLEM

- >  
>*The Security Center is NOT remembering this setting and ever time that I*  
>*start my PC:*  
>  
>*1) I get a warning balloon message from the Security Center*  
>  
>*2) ZA's startup hangs until I dismiss this message*  
>  
>*3) Control Panel -> Security Center -> Firewall Recommendations -> I have*  
>*a firewall solution that I'll monitor myself - is unchecked and I have to*  
>*check it again.*  
>  
>*NOW THE QUESTIONS:*  
>  
>*1) Does anyone know how to fix this problem by the GUI?*  
>  
>*2) Does anyone know how to fix this problem by editing the*  
>*Registry?Thanks,Steve*  
>

Instead of turning off part of the Security Center's facilities,  
consider upgrading to ZoneAlarm Pro 5.1.011.000, which works very well  
with the Windows Security Center right out of the box.

Donald L McDaniel  
Keep the thread intact  
Post reply to original newsgroup

=====