

## Re: Windows XP Service Pack 2

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-09/32619.html>

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**From:** Joe Guidera (*jguidera\_at\_msn.com.remove*)

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With regards to the antivirus warning: You can double-click on the "warning shield" in the system tray and then select the option that indicates you have your own virus scanning tool installed and it will stop nagging you.

With regards to the PDF item. There are a host of reasons why this might be occurring. Usually means one or more registry entries related to Adobe are messed up. The easiest way I know to correct this is to uninstall the Adobe acrobat reader, reboot and then download and install the latest version from [www.adobe.com](http://www.adobe.com)

If you are already running the latest version of the adobe acrobat reader program you can try two other things:

1. Open acrobat reader and select "Edit Preferences"
2. Select "Internet"
3. Make sure the checkboxes for "Display PDF in browser" and "Check Browser settings when starting acrobat" are checked.
4. Close and then re-start Acrobat. If it offers to "fix" your settings you should be all set.

Option 2.

1. Go into the same preferences dialog and uncheck the box "Display PDF in browser". This will cause Adobe to spawn a separate window for PDF files.

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Joe Guidera

*jguidera@msn.com.remove*

"Robert Glover" <[robert.glover@usa.net](mailto:robert.glover@usa.net)> wrote in message  
news:323c01c4a414\$1b9c5d30\$a401280a@phx.gbl...

> After upgrading to XP home Service Pack 2 I have the  
> following issues and ask if any one has had similar  
> problems and have found solutions to there resolution.  
>

> I upgraded on two systems a desktop and a laptop.  
>

> Problem #1: On the laptop I keep getting a warning that  
> my "computer might be at risk" "Your virus protection  
> status is unknown". Yet I have Norton Antivirus  
> Installed. The Desktop has no problem and it has Norton

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> System Works installed.  
>  
>  
> Problem # 2: On the desk top - If one person is logged  
> in and has an Internet Explorer session running another  
> person can log in but they cannot start another session  
> of Internet Explorer until the first person closes their  
> Internet Explorer session.  
>  
> Problem # 3: Also on the desk top - If you are on a web-  
> site and you need to go to a web page that wants to open  
> an adobe PDF file I just get that Red Square Green Circle  
> Blue Triangle symbol in the upper left hand corner.  
>  
> Thanks in advance for any and all help &#61514;  
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