

Re: Error Message

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-09/28600.html>

From: Rock (*rock_at_comcast.nospam.net*)

Date: 09/23/04

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John wrote:

> *I have a fairly new computer. Everytime that i sign on to
> my computer i get two error messages that appear a few
> times before everything pops up. The first one says there
> is a problem with addba.exe, and the other one says there
> is a problem with ntxr32.exe. Any idea how to fix these
> and prevent them from happening again?*

Google doesn't show anything except one entry in german for the first file, and it could be on a board dealing with virus issues. That there were basically no hits is strongly indicative that these two files are part of some malware.

Run these programs to check for spyware/malware. After installing update them, then boot into safe mode and run them. You should update and run them weekly.

Cwshredder

<http://aumha.org/freeware/freeware.php#cwshred>

Ad-aware SE

<http://www.lavasoftusa.com>

Spybot Search and Destroy

<http://www.safer-networking.org>

Bazooka Adware and Spyware Scanner

<http://download.com.com/3000-2144-10247783.html>

Pest Patrol Free Pest Scanner

<http://www.pestscan.com/ScanOrTrial.asp>

If you're still having problems after running these then run HijackThis and post the log to one of the specialty forums, NOT this one.

HijackThis

<http://www.majorgeeks.com/download.php?det=3155>

Forums to Interpret HijackThis Logs:

<http://www.spywareinfo.com/forums/>

<http://forum.aumha.org/viewforum.php?f=30>

<http://forums.tomcoyote.org/>

<http://www.wilderssecurity.com/>

After your system is clean use these programs to help keep it clean:

Spywareblaster

www.javacoolsoftware.com/sbdownload.html

Spywareguard

<http://www.javacoolsoftware.com/sgdownload.html>

IE-SPYAD

<http://www.staff.uiuc.edu/~ehowes/resource.htm>

For viruses, run at least two of these online scans in addition to your regular up to date AV program:

Online and Downloadable Virus Scanning:

Panda ActiveScan

http://www.pandasoftware.com/activescan/com/activescan_principal.htm

Bit Defender Online Virus Scan:

<http://www.bitdefender.com/scan/license.php>

Symantec Online Virus and Security Scan:

<http://security.symantec.com/ssc/home.asp>

TrendMicro:

http://housecall.trendmicro.com/housecall/start_corp.asp

McAfee Online Virus Scan:

<http://www.mcafee.com/myapps/mfs/default.asp>

RAV AntiVirus – Scan Online

<http://www.ravantivirus.com/scan/>

F-Secure:

<http://support.f-secure.com/enu/home/ols.shtml>

Trend Micro Sysclean

<http://www.trendmicro.com/download/dcs.asp>

Trend Micro Signature File

<http://www.trendmicro.com/download/pattern.asp>

McAfee AVert Stinger Virus Removal Tool

<http://vil.nai.com/vil/stinger/>

[Note: Stinger looks only for a limited number of specific viruses. It's not intended for full strength virus scanning and removal, but it can help eliminate enough threats to allow you to install and scan with a full featured AV program.]

Make sure you have a firewall active at all times. If nothing else use the one built into XP, but there are a variety of free third party ones that do a better job from Sygate, Zone Alarm or Kerio.

Sygate Personal Firewall

http://smb.sygate.com/products/spf_standard.htm

Zone Alarm

http://www.zonelabs.com/store/content/company/products/zna/m/freeDownload.jsp?lid=staticcomp_za

Kerio Personal Firewall

http://www.kerio.com/kpf_download.html

Lastly check your system for vulnerabilities. Make sure you have all the latest security patches from Windows Update too.

Websites which will check for vulnerabilities:

Browser Security Tests:

<http://www.jasons-toolbox.com/BrowserSecurity/>

Symantec Security Check

<http://security.symantec.com/sscv6/default.asp?langid=ie&venid=sym>

<http://bcheck.scanit.be/bcheck/>

https://testzone.secunia.com/browser_checker/

www.pcpitstop.com