

## Re: Computer Hangs on restart after installing SP2

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-09/27050.html>

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i have same problem, i can turn off the computer, but if i try to restart, i get shutting down then it doesn't do anything. i have to manually turn it off and back on.

>-----Original Message-----

>*anonymous@discussions.microsoft.com* wrote:

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>> *After installing SP2 i cant get to restart my computer*

>> *properly, it hangs. I uninstalled and installed it*

*again*

>> *and I still have the same problem. Any help would be*

>> *appreciated.*

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>*Installing Service Packs*

><http://www3.telus.net/dandemar/xpsp2.htm>

><http://www3.telus.net/dandemar/spackins.htm>

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>*Pre-Install, Install, Cleaning Up Afterwards*

><http://forum.aumha.org/viewforum.php?f=45>

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>*What to Know Before You Download and Install Windows XP*

*Service Pack 2*

>[http://www.microsoft.com/windowsxp/sp2/sp2\\_whattoknow.msp](http://www.microsoft.com/windowsxp/sp2/sp2_whattoknow.msp)

x

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>*Get the Latest Updates and Information from Your PC*

*Manufacturer Before*

>*Installing Windows XP Service Pack 2*

><http://www.microsoft.com/windowsxp/sp2/oemlinks.mspx>

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>*Using programs and hardware with Service Pack 2 (SP2)*

><http://support.microsoft.com/default.aspx?>

[scid=fh;ln;xpsp2swhw](http://support.microsoft.com/default.aspx?scid=fh;ln;xpsp2swhw)

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>*Programs that may behave differently in Windows XP*

*Service Pack 2*

><http://support.microsoft.com/?id=884130>

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microsoft.public.windowsxp.general: Re: Computer Hangs on restart after installing SP2

> *If running Office 2003 make sure you have the latest Service Pack*

> <http://office.microsoft.com/home/default.aspx>

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> *Changes to Functionality in Microsoft Windows XP Service Pack 2*

> <http://www.microsoft.com/technet/prodtechnol/winxppro/maintain/sp2chngs.mspx>

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> *Windows XP Service Pack 2: What's New for Internet Explorer and Outlook*

> *Express*

> <http://www.microsoft.com/windowsxp/sp2/ieoeoverview.mspx>

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> *Windows XP Service Pack 2 Support Center*

> <http://support.microsoft.com/default.aspx?scid=fh:EN-US;windowsxpsp2>

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> *Free Technical Support for SP2*

> <http://support.microsoft.com/default.aspx?scid=fh:en-us;Prodoffer80&sd=GN>

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